

How to register your AirWave licenses

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How to register your AirWave licenses

License Registration – Quick Start

AirWave licenses are registered on the My Networking portal (<http://hpe.com/networking/mynetworking/>) to obtain the license key that is used to activate the product features.

License registration can be initiated using any of the following proof of license entitlement items.

1. The Sales Order and email address from an electronically delivered license purchase.
2. An Aruba Networking Sales Order number that was not registered in LMS prior to the integration of LMS into MNP
3. A Certificate ID that was not registered in LMS prior to the integration of LMS into MNP
4. Evaluation license Registration IDs
5. A Registration ID that is delivered as a physical document with the hardware

License registration process:

Sign in to My Networking portal at: <http://hpe.com/networking/mynetworking/> and select Register license

- Step 1 Enter information that establishes your entitlement to activate a license. This is either the Sales Order/Email, Certificate ID or Registration ID.
- Step 2 Enter product details that are used to generate the license key.
You will need the IP address for AirWave products
- Step 3 Review a calendar of reminders for subscription or evaluation licenses with an expiration date. You can customize these reminders by adding or removing reminders and specifying who will receive the reminder emails.
- Step 4 Read and Accept the End User License Agreement
- Step 5 Obtain the license key file, review installation instructions and email the registration details if desired.

AirWave License Registration example with Sales Order and flex license

Sign in to My Networking portal at: <http://hpe.com/networking/mynetworking/>

How to register your AirWave licenses

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Sign in

Sign in using HPE Passport ?

Required *

User ID *

Your user ID may be your email. [Forgot User ID](#)

Password *

[Forgot Password](#)

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Select **Register License** from the home page.

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Software

[Software/updates include:](#)

- Openly available software
- Software entitled with product purchase
- Export restricted software
- Software entitled by an active CarePack

[Contract or CarePack Software Updates](#)

For software updates entitled via Contracts or CarePacks not found in the MyNetworking portal.

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Add a new company and assign an administrator for the company.

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Step 1a: Enter the Sales Order Number and click the **Next** button.

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Register license

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[Transfer assets](#)
[View my orders](#)
[Decode Certificate ID/Activation Key \(AOS only\)](#)
[Import ClearPass Subscriptions](#)
[Update ClearPass SubscriptionName](#)
[Retrieve My VMC Serial Numbers](#)

Enter Order number or Registration ID/Certificate ID
Please enter Order number or Registration ID/Certificate ID to activate licenses for your HPE Networking products.

- OR -
Evaluation/No-charge Licenses
Use this section to request a trial license. If you don't see the product you would like to try before purchasing please [contact HPE](#) to check on availability.

Step 1b: Enter an email address from the Electronic Delivery Receipt aka Sales Order Confirmation email. Click the **Next** button.

Please enter an email address associated with this Order number and click next.

Order number LAP636197722291756044

Email*
Enter email address associated with this Order number

Step 1c: The licenses on the sales order will be listed. These licenses can be registered at any time and each time you access the sales order you will see the quantity purchased and the quantity still available for registration.

A flex license, such as JW546AAE can be registered in any quantity. In this example the purchased quantity is 30 and the licenses can be registered in any combination where the total does not exceed the available quantity.

- To choose a license, activate the radio button to the left of the license. This will open the **Redeem** box where you will enter the number of licenses to be registered to an individual device or system.

Enter the number of licenses to be registered to the AirWave device. In this example we are redeeming 20 licenses.

How to register your AirWave licenses

- b. Click the **Next** button to start Step 2.

Please select the license Product # you want to activate. Enter the quantity to be redeemed and click next.

Order Number: LAP636197722291756044
Order date: 01/11/2017

Select	Prod #	Product name	Certificate ID	Entitlement Certificate	Qty	Available	Redeem
Product Family: UNKNOWN							
<input type="radio"/>	JW604AAE	Aruba LIC-ALE-1 ALE for 1 AP Lic E-LTU		Entitlement Certificate	20	0	
<input checked="" type="radio"/>	JW546AAE	Aruba AirWave 1 Device Lic E-LTU		Entitlement Certificate	30	30	20
<input type="radio"/>	JW547AAE	Aruba AirWave 25 Device Lic E-LTU		Entitlement Certificate	5	4	

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Display 10 row(s) per page

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In Step 2 you will enter the information necessary to generate the license key file.

- Enter the **IP address** of the Airwave device
- The **License company name** is auto-populated with the logged in company name. If you are registering the license(s) on behalf of another company, please update this field with the customer company name. This will be the name used to generate the license key file.
- Friendly name** and **Customer Notes** are optional text fields you can use to add information that will be helpful to you in the future.
- You will see [Help me ...](#) links in case you have questions on how to locate the requested data.
- Verify that the license and redeem quantity are correct before clicking the **Next** button to continue.

How to register your AirWave licenses

The screenshot shows the 'Enter IP address' step of a four-step registration process. The steps are: 1. Enter Order Number, 2. Enter IP address (highlighted with a red box), 3. License agreement, and 4. Confirmation. The form contains the following fields and values:

- Order number: LAP636197722291756044
- Product number: JW546AAE
- Product name: Aruba AirWave 1 Device Lic E-LTU
- Redeem quantity: 20
- IP address*: 1.31.20.18 (highlighted with a yellow box)
- License company name*: Webinar Account (highlighted with a yellow box)
- Friendly name: (empty field)
- Customer notes: (empty text area)

Help links are provided for the IP address and license company name fields. A red arrow points to the 'Next' button at the bottom right.

Step 3: Read and accept the End User Software License Agreement by checking the **I accept all of the above terms** check box and click the **Finish** button.

The screenshot shows the 'License agreement' step of the registration process. The steps are: 1. Enter Order Number, 2. Enter IP address, 3. License agreement (highlighted with a red box), and 4. Confirmation. The form displays the 'HPE End User License Agreement - Enterprise Version' with the following terms:

- 1. Applicability.** This end user license agreement (the "Agreement") governs the use of accompanying software, unless it is subject to a separate agreement between you and Hewlett Packard Enterprise Company and its subsidiaries ("HPE"). By downloading, copying, or using the software you agree to this Agreement. HPE provides translations of this Agreement in certain languages other than English, which may be found at: <http://www.hpe.com/software/SWLicensing>.
- 2. Terms.** This Agreement includes supporting material accompanying the software or referenced by HPE, which may be software license information, additional license authorizations, software specifications, published warranties, supplier terms, open source software licenses and similar content ("Supporting Material"). Additional license

At the bottom, the checkbox 'I accept all of the above terms' is checked (highlighted with a red box). A red arrow points to the 'Finish' button at the bottom right.

Step 4 confirms the successful registration of the license(s) and contains multiple options.

- You can download the license key using **Save As**.
- Email the registration details and license key using **Send email**
- Download the license file using the **Download license** link in the License Key field.

How to register your AirWave licenses

At the bottom of the page, you have the following next step choices:

- a. Register more
- b. Register more for this order

Choose **Register more** if you would like to register licenses using a *different* Sales Order Number or Registration ID. This will take you to the first **Register license** screen.

Choose **Register more for this order** if you want to register more licenses from the *same* order and that you will register the license to a different device. Selecting this button will take you to the screen that displays the licenses on the order. You will not have to re-enter the Sales Order or email address.

1 Enter Order Number 2 Enter IP address 3 License agreement 4 Confirmation

The license key has successfully been generated.
Select an option below to save the new license information.

Click the "Save as" button to download the license key file to your local hard drive.

Save as

To send a copy of the license registration confirmation details, enter one or more email addresses, separated by a comma or semi-colon.

Send license confirmation to

Comments

Send email

License Key(s)

License key:	Download License How to install my license key file
Product name:	Aruba AirWave 1 Device Lic E-LTU
Product number:	JW546AAE
Order number:	LAP63619772291756044
IP address:	1.31.20.18
License company name:	Webinar Account
Quantity:	20
Status:	Active
Activation date:	04-May-2017
Expiration date:	Never expires
Customer notes:	
Friendly name:	

Register more **Register more for this order**

AirWave License Registration example with Sales Order and capacity license

Sign in to My Networking portal at: <http://hpe.com/networking/mynetworking/>

How to register your AirWave licenses

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Sign in

Sign in using HPE Passport ?

Required *

User ID *

Your user ID may be your email. [Forgot User ID](#)

Password *

[Forgot Password](#)

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Select **Register License** from the home page.

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- Software entitled by an active CarePack

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Step 1a: Enter the Sales Order Number and click the **Next** button.

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[Export licenses](#)
[View available registration IDs](#)
[Transfer assets](#)
[View my orders](#)
[Decode Certificate ID/Activation Key \(AOS only\)](#)
[Import ClearPass Subscriptions](#)
[Update ClearPass SubscriptionName](#)
[Retrieve My VMC Serial Numbers](#)

Enter Order number or Registration ID/Certificate ID
Please enter Order number or Registration ID/Certificate ID to activate licenses for your HPE Networking products.

[Next](#)
[Reset](#)

- OR -
Evaluation/No-charge Licenses
Use this section to request a trial license. If you don't see the product you would like to try before purchasing please [contact HPE](#) to check on availability.

Step 1b: Enter an email address from the Electronic Delivery Receipt aka Sales Order Confirmation email. Click the **Next** button.

Please enter an email address associated with this Order number and click next.

Order number LAP636197722291756044

Email*
Enter email address associated with this Order number

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Step 1c: The licenses on the sales order will be listed. These licenses can be registered at any time and each time you access the sales order you will see the quantity purchased and the quantity still available for registration.

We will register an AirWave JW547AAE Aruba AirWave 25 Device license to demonstrate license activation for a capacity license.

How to register your AirWave licenses

[« Back to my Orders](#)

Please select the product for which you want to register or activate a license. Enter the quantity to be redeemed and click "Redeem selected license".

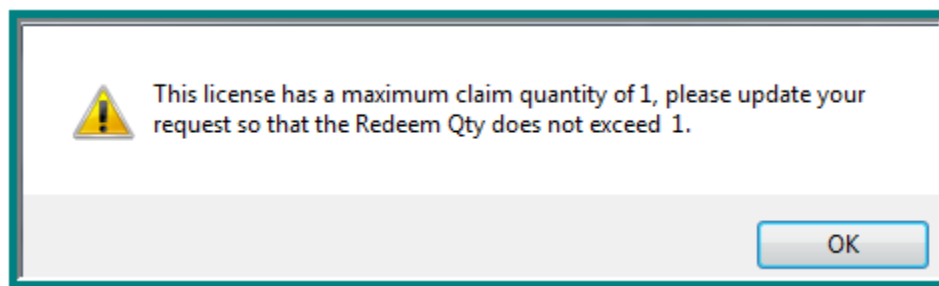
Order Number: LAP636197722291756044
Order date: 01/11/2017

Select	Prod #	Product name	Certificate ID	Entitlement Certificate	Qty	Available	Redeem
Product Family: UNKNOWN							
<input type="radio"/>	JW546AAE	Aruba AirWave 1 Device Lic E-LTU		Entitlement Certificate	30	10	
<input type="radio"/>	JW547AAE	Aruba AirWave 25 Device Lic E-LTU		Entitlement Certificate	5	5	

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[Redeem selected license](#)

- Activate the radio button to the left of the license, this will open a box in the **Redeem** column.
- Capacity licenses can only be redeemed 1 at a time. If you enter a redeem quantity greater than 1 you will see this warning message:



- Keep the redeem quantity at 1 and click the **Redeem selected license** button to start Step 2.

In Step 2 you will enter the information necessary to generate the license key file.

- Enter the **IP address** of the Airwave device
- The **License company name** is auto-populated with the logged in company name. If you are registering the license(s) on behalf of another company, please update this field with the customer company name. This will be the name used to generate the license key file.
- Friendly name** and **Customer Notes** are optional text fields you can use to add information that will be helpful to you in the future.
- You will see [Help me ...](#) links in case you have questions on how to locate the requested data.
- Verify that the license and redeem quantity are correct before clicking the **Next** button to continue.

How to register your AirWave licenses

1 Enter Order Number 2 Enter IP address 3 License agreement 4 Confirmation

IP address is required. Please enter IP address.

Order number LAP636197722291756044

Product number JW547AAE

Product name Aruba AirWave 25 Device Lic E-LTU

Redeem quantity 1

IP address* 1.8.20.17 [Help me find my IP address](#)

License company name* Webinar Account [Help me find my License company name](#)

If you are registering this license on behalf of another company, please update this field with the customer company name. This will be the name used to generate the license key.

Friendly name

Customer notes

Example: Closet 1080, Rack 4, Shelf 12

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Step 3 Read and accept the End User Software License Agreement by checking the **"I accept all of the above terms"** check box and click the **Finish** button.

1 Enter Order Number 2 Enter IP address 3 License agreement 4 Confirmation

Please review the license terms shown below. If you agree to the terms, check the "I agree" box and click the Next button to generate the license key for your HPE Networking device.

HPE End User License Agreement - Enterprise Version

1. Applicability. This end user license agreement (the "Agreement") governs the use of accompanying software, unless it is subject to a separate agreement between you and Hewlett Packard Enterprise Company and its subsidiaries ("HPE"). By downloading, copying, or using the software you agree to this Agreement. HPE provides translations of this Agreement in certain languages other than English, which may be found at: <http://www.hpe.com/software/SWLicensing>.

2. Terms. This Agreement includes supporting material accompanying the software or referenced by HPE, which may be software license information, additional license authorizations, software specifications, published warranties, supplier terms, open source software licenses and similar content ("Supporting Material"). Additional license

☒ I accept all of the above terms

[Previous](#) [Finish](#)

Step 4 confirms the successful registration of the license and contains multiple next options.

- a. You can download the license key file using **Save As**.

How to register your AirWave licenses

- b. Email the registration details and license key using **Send email**
- c. Download the license file using the **Download license** link in the License Key field.

At the bottom of the page, you have two choices regarding next steps:

- a. Register more
- b. Register more for this order

Choose **Register more** if you would like to register licenses using a *different* Sales Order Number or Registration ID. This will take you to the first **Register license** screen.

Choose **Register more for this order** if you want to register more licenses from the *same* order and that you will register the license to a different device. Selecting this button will take you to the screen that displays the licenses on the order. You will not have to re-enter the Sales Order or email address.

1 Enter Order Number 2 Enter IP address 3 License agreement 4 Confirmation

The license key has successfully been generated.
Select an option below to save the new license information.

Click the "Save as" button to download the license key file to your local hard drive.

[Save as](#)

To send a copy of the license registration confirmation details, enter one or more email addresses, separated by a comma or semi-colon.

Send license confirmation to

Comments

[Send email](#)

License Key(s)

License key:	Download License How to install my license key file
Product name:	Aruba AirWave 25 Device Lic E-LTU
Product number:	JW547AAE
Order number:	LAP636197722291756044
IP address:	1.8.20.17
License company name:	Webinar Account
Quantity:	1
Status:	Active
Activation date:	04-May-2017
Expiration date:	Never expires
Customer notes:	
Friendly name:	

[Register more](#) [Register more for this order](#)

General License Information

HPE Sales Order - Order Number and emails

To register a license in MNP you will need one of the email addresses included in the Electronic Delivery Receipt and the Order Number.

How to register your AirWave licenses

There may be more than one email address and any of them can be used.

There are several reference numbers on the email, you need the number that is located in the **Order Number** field.

web view

Hewlett Packard
Enterprise

Electronic Delivery Receipt

Thank you for your order. Please retain this email receipt for your records.

Click the button(s) below to access the product(s) listed in this receipt.

To access these products in the Software Downloads and Licenses Portal, you will need to sign in with your HP Passport ID and enter an email address from the order.

Access your products

Item	Product Name	Product #	Quantity
10	Aruba AirWave 1 Device Lic E-LTU	JW546AAE	300
20	Aruba Cntrlr Per AP RFProtect Lic E-LTU	JW474AAE	300
30	Aruba Cntrlr Per AP PEF Lic E-LTU	JW473AAE	300
40	Aruba Cntrlr Per AP Capacity Lic E-LTU	JW472AAE	300

Support begins upon delivery of the licenses. If you require support for the above products prior to receiving your "Welcome to Support" email, please have your Order Number available when calling one of the [Software support telephone numbers](#).

For frequently asked questions, please click [here](#).

Customer
Other Email Recipients

Pervasive Networks Ltd
HP.ELCENCE@MAYFLEX.COM

Transaction Information

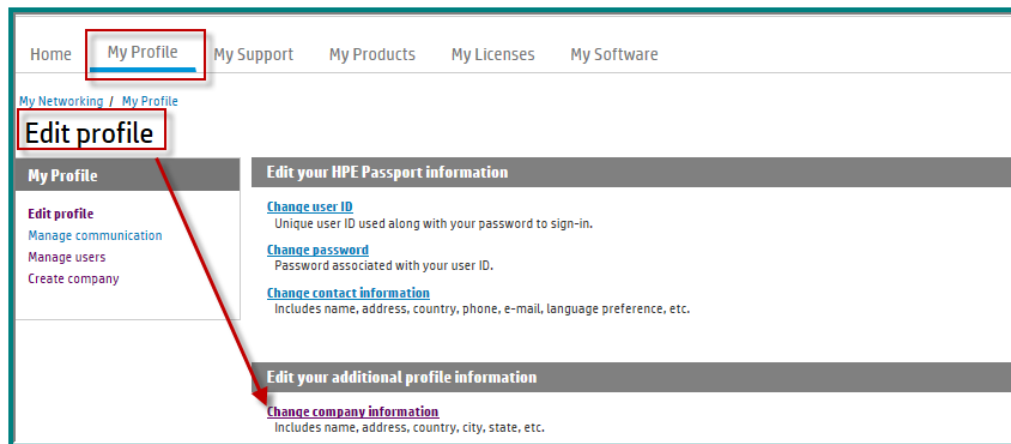
Confirmation Number:	526107625
Order Number:	80P211633001
Purchase Order Number:	3130810
Sales Order Number:	7218517652
Transaction Date:	December 23 2016 at 23:55 (UTC)

Why do I need to update company information?

If this is your first visit to My Networking portal and company name and/or address are incomplete, you will be asked to add the missing information before proceeding to the My Networking home page. This is a one-time validation step

How to register your AirWave licenses

In the future, if you would like to review or update your company information, select Edit Profile from the home page. Under “Edit your additional profile information”, choose Change company information, make any necessary updates and click the **Submit** button.



What is a Flex License, What is a Fixed Capacity License

Licenses can be divided into two categories, Flex and Capacity. Within each of these categories, the license can either be perpetual or time constrained.

Capacity licenses are licenses that are sold with a pre-defined quantity of supported devices (such as AP). The amount within each license cannot be split between controllers and must be registered to one controller.

Examples of capacity licenses:

JW547AAE Aruba AirWave 25 Device License Each license supports 25 devices

Flex licenses, in comparison are purchased on a per supported device basis and the purchased quantity can be split amongst multiple controllers during registration. For example, you can purchase 35 JW546AAE Aruba AirWave 1 Device Licenses and register any quantity combination up to 35, amongst multiple devices.

Examples of flex licenses:

JW546AAE Aruba AirWave 1 Device License E-LTU
JZ076AAE Aruba AW-VA-GLASS Virtual Appliance E-LTU

Legacy Aruba flex licenses were delivered as a Certificate ID. The customer could order any quantity of the flex license and the Certificate ID was coded with that quantity. The licenses within the Certificate ID cannot be split during registration.

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Perpetual, subscription and evaluation licenses

A perpetual license is not associated with an expiration date. The license key will not expire.

Registered subscription or evaluation licenses will provide a license key that is associated with an expiration date. Most subscription licenses will include the subscription term in the product description.

These licenses are both subscription and flex. The purchased quantity indicates the number of supported devices, while the subscription term defines how long the devices will be supported by the license key.

JW467AAE	Aruba AirWave K12 1 Dev 1-yr Sub E-STU
JW468AAE	Aruba AirWave K12 1 Dev 3-yr Sub E-STU
JW469AAE	Aruba AirWave K12 1 Dev 5-yr Sub E-STU