AirWave 8.2.3.1

Copyright Information

AirWave 8.2.3.1 is a software patch release that introduces new features and fixes to issues detected in previous releases. For more information about the features described in the following sections, see the *AirWave 8.2.3 User Guide*, *Aruba 8.2.3 Supported Infrastructure Devices* document, and *Aruba Instant in AirWave 8.2 Deployment Guide*.

Release Overview

- "New Features" on page 4 describes the new features and enhancements introduced this release.
- "Supported Infrastructure Devices" on page 6 lists new devices supported by AirWave 8.2.3.1.
- "Resolved Issues" on page 8 describes issues resolved in AirWave 8.2.3.1 and previous releases.
- "Known Issues" on page 20 lists and describes the known issues identified in AirWave 8.2.3.1 and previous releases.
- "Upgrade Instructions" on page 34 describes how to upgrade to AirWave 8.2.3.1 from an earlier version.

Contacting Support

Table 1: *Contact Information*

Main Site	arubanetworks.com
Support Site	support.arubanetworks.com
Airheads Social Forums and Knowledge Base	community.arubanetworks.com
North American Telephone	1-800-943-4526 (Toll Free) 1-408-754-1200
International Telephone	arubanetworks.com/support-services/contact-support/
Software Licensing Site	hpe.com/networking/support
End-of-life Information	arubanetworks.com/support-services/end-of-life/
Security Incident Response Team (SIRT)	Site: arubanetworks.com/support-services/security-bulletins/ Email: aruba-sirt@hpe.com

New Features

AirWave 8.2.3.1 introduces the following features and enhancements:

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Support for Instant 4.3.1

AirWave 8.2.3.1 supports Instant GUI Config (IGC) and template configuration for Aruba Instant Access Points running Instant software 6.5.5.0-4.3.1.

Support for Instant Access Points with Clarity Live

Clarity Live now collects data from your Aruba Instant APs, while providing the same proactive monitoring of your controller-managed APs.

AirWave 8.2.3.1 provides a range of features to manage network infrastructure devices from Aruba Networks and other vendors. For a complete list of supported products from other vendors, see the *AirWave 8.2.3 Supported Infrastructure Devices* document. You can find this document at support.arubanetworks.com.

Support for New Devices

AirWave 8.2.3.1 introduces support for the following new devices:

- Siemens AP 325
- Aruba Instant Access Points IAP-207, IAP-304, and IAP-305

Support for Instant

AirWave 8.2.3.1 supports Aruba IAPs running Instant 6.5.5.0-4.3.1 and prior versions, including the management of configuration settings and software upgrades. The following table shows when each new version of Instant was initially supported in AirWave.

Table 2: *AirWave Support for Instant*

Instant Version	Support for Template Configuration	Support for IGC configuration
Instant 4.3.1	AirWave 8.2.3.1	AirWave 8.2.3.1
Instant 4.3	AirWave 8.2.3	AirWave 8.2.3
Instant 4.2.4	AirWave 8.2.1	AirWave 8.2.1
Instant 4.2.3	AirWave 8.2	AirWave 8.2, with the Instant 4.2.1 UI
Instant 4.2.2	AirWave 8.2	AirWave 8.2, with the Instant 4.2.1 UI
Instant 4.2.1	AirWave 8.0.10.0	AirWave 8.0.10.0
Instant 4.2	AirWave 8.0.9	AirWave 8.0.9
Instant 4.1.3.1	AirWave 8.2.1, 8.2.0.3, and 8.0.11.2	AirWave 8.2.1, 8.2.0.3, and 8.0.11.2
Instant 4.1.3	AirWave 8.2.1, 8.2.0.3, and 8.0.11.2	AirWave 8.2.1, 8.2.0.3, and 8.0.11.2
Instant 4.1.2	AirWave 8.0.9	AirWave 8.0.9
Instant 4.1.1	AirWave 8.0.4	AirWave 8.0.4
Instant 4.1	AirWave 8.0	AirWave 8.0.4
Instant 4.0	AirWave 8.0 and 7.7.10	AirWave 7.7.8

The following tables describe issues resolved in AirWave 8.2.3.1 and previous releases.

Table 3: *Issues Resolved in AirWave 8.2.3.1*

ID	Description
DE28019	**Symptom:** There was an extra space in the Select a Profile drop-down menu. **Scenario:** This problem no longer occurs when you run an on-demand synthetic test and don't have any other test profiles.
DE27748	**Symptom:** A Jedis exception error didn't allow synthetic tests to run. **Scenario:** AirWave sends an error instead of stopping VisualRF and Clarity Synthetic when it encounters a Jedis exception error.
DE27747	**Symptom:** In AirWave 8.2.2, the PCI compliance report for PCI 4.1.1 showed pass instead of fail. **Scenario:** This compliance report would be inaccurate because of an underlying ArubaOS issue, where the client encryption method data was missing. We've changed the way AirWave handles this data to assume the exchange of information is unencrypted if the authentication method is captive portal.
DE27711	**Symptom:** The release notes didn't document the supported upgrade paths for AirWave 8.2.x. **Scenario:** This document adds "Upgrade Instructions" on page 34.
DE27672	**Symptom:** Synthetic tests failed if the AP name contained spaces. **Scenario:** When passing a command, the controller handled the space in the AP name as a break between commands. Clarity Synthetic now allows AP names to contain spaces to make setting an AP in synthetic mode possible.
DE27630	**Symptom:** In AirWave 8.2.2.1, the AirWave server crashed if the storage disk was full. **Scenario:** Now AirWave displays a warning when the storage disk is running out of space, giving you time to free up space.
DE27586	**Symptom:** In AirWave 8.2.3, the log collection failed if the AirWave server host name was invalid. **Scenario:** We've fixed this Clarity Synthetic issue and log collection no longer fails with an invalid host name error.
DE27566	**Symptom:** In AirWave 8.2.2.1, the client count and usage graphs didn't display properly. **Scenario:** We've fixed a rare condition where illegal UTF-8 encoding caused problems with client monitoring after upgrading from older AirWave 7.7 releases.
DE27366	**Symptom:** The Results page for a synthetic test displayed "Success" for response time and loss. **Scenario:** Clarity Synthetic has been corrected to display all time results using milliseconds (ms).

Table 3: *Issues Resolved in AirWave 8.2.3.1 (Continued)*

ID	Description
DE27467	**Symptom:** In AirWave 8.2.2, the Interface Monitoring page for the Aruba 2530-24G Switch didn't display VLAN (tagged) information. **Scenario:** AirWave 8.2.3.1 resolves an issue that prevented the display of DOT1D, DOT1Q, and VLAN information in the Physical Interfaces table.
DE27338	**Symptom** Clarity Synthetic showed browser exception errors in the WebUI. **Scenario:** Under some circumstances, running a bulk test would throw exceptions like "TypeError: Cannot set property" or "TypeError: Cannot read property". These situations now fail gracefully.
DE27269	**Symptom** Clarity Synthetic showed hyperlinks in the timestamp for tests that in progress, implying that results were available. **Scenario:** This hyperlink becomes available in the timestamp after the synthetic test is complete.
DE27163	**Symptom** AppRF data didn't load data for 1-day or 2-day intervals. **Scenario:** We've fixed an issue which caused a page-lock issue that prevented AppRF from displaying all data properly.
DE27088	**Symptom:** Your synthetic test failed if you used the same AP as a client and a target. **Scenario:** In AirWave 8.2.3.1, Clarity Synthetic will not allow you to run a test if using an existing profile if the AP you selected as a client is already a target.
DE27068	**Symptom:** XML external entity (XXE) and cross-site scripting (XSS) security vulnerabilities were discovered in VisualRF. **Scenario:** AirWave 8.2.3.1 addresses the ARUBA-PSA-2017-001, resolving security vulnerabilities CVE-2016-8526 and CVE-2016-8527.
DE27029	**Symptom:** If you ran many synthetic tests, then you had to scroll through a long Results page to view your test results. **Scenario:** We've added a column to the Results page to optimize the test results displayed on your monitor.
DE26866	**Symptom:** When running the page load test, Clarity Synthetic was set up use to the HTTPS version of a website. **Scenario:** The page load test has been changed to use the HTTP version.
DE21040	**Symptom:** AppRF data exceeded allocation limits. **Scenario:** Failed nightly maintenance jobs caused AppRF tables to bloat. AirWave 8.2.3.1 fixes this issue.

Table 4: *Issues Resolved in AirWave 8.2.3*

ID	Description
US14762	**Symptom:** After upgrading the Instant software version on a virtual controller, AirWave lost the IGC-based configuration overrides, resulting in configuration mismatches. **Scenario**: AirWave 8.2.3 resolves an issue in AirWave 8.0.x that caused the virtual controller to lose configuration overrides after an Instant upgrade.
US15871	**Symptom:** Upgrading AirWave to 8.0.10, 8.0.11 and 8.2.0.1 failed during database migration if there were missing tables, indexes, or foreign keys, causing the server to crash. **Scenario:** AirWave checks the database schema before it starts an upgrade, then it logs an error if the database schema is incomplete.
DE26260 DE25721	**Symptom:** A security scan might highlight several vulnerabilities in AirWave 8.2x. **Scenario:** AirWave 8.2.3 addresses CESA-2016:0494, Oracle Java SE, security vulnerabilities. These fixes include a CentOS 6 update, Oracle Java for Business, and NTP 4.2.8p8 updates.
DE27379	**Symptom:** In previous versions of AirWave, there were only libX11 and libX11-common RPMs in the software package, which caused security scans to report vulnerabilities. **Scenario:** AirWave 8.2.3 has been updated with the libX11-1.6.3-2 replacement to avoid this issue.
DE27281	**Symptom:** Zero touch provisioning (ZTP) device registration failed after a fresh installation or an upgrade to AirWave 8.2.3. **Scenario:** In AirWave 8.2.3, there is a new setting under **AMP Setup > Additional AMP Services**, called **Disable TLS 1.0 and 1.1**. This option is set to **Yes** by default. In order for Aruba switches to automatically check-in to AirWave by ZTP, you must change this option to **No**.
DE27123	**Symptom:** Upgrading AirWave 8.0.9 to 8.2.2 or 8.2.2.1 on Red Hat Enterprise Linux (RHEL) 6.3 failed. **Scenario:** We addressed an issue with processing internal messages that prevented successful upgrades on systems running RHEL 6.3.
DE27121	**Symptom:** In AirWave 8.2.2.1, updates to the client and usage graphs on the Controller Monitoring page were delayed by 45 minutes to an hour. **Scenario:** We fixed this issue in AirWave 8.2.3, and the client and usage graphs display properly now.
DE26934	**Symptom:** VisualRF didn't update the 5 GHz radio information for Cisco 3600i APs. **Scenario:** We fixed an issue that occurs when you use an 802.11a/b/g/n device that supports 802.11ac but don't upgrade it to 802.11ac.
DE26905	**Symptom:** AirWave displays the last authenticated username for a client if it's connected without a username. **Scenario:** This issue no longer occurs for authenticated clients, connecting with LMAC and captive portal, or for unauthenticated clients.
DE26651	**Symptom:** AirWave failed to push new certificate and captive portal settings to Aruba MAS switches. **Scenario:** If you enabled overrides for new certificate and captive portal settings, AirWave no longer marks the switches as being mismatched

Table 4: *Issues Resolved in AirWave 8.2.3 (Continued)*

ID	Description
DE26058	**Symptom:** AirWave didn't provide a **Media Classify** option for access list profiles. **Scenario:** You can configure this option from the **Groups > Controller Config** page or the **AP/Devices > Manage > Overrrides** page.
DE25721	**Symptom:** Earlier versions of AirWave used SHA-1certificates, which were set to expire in 2017. **Scenario:** AirWave 8.2.3.1 addresses an NTP security vulnerability.
DE25533	**Symptom:** Earlier versions of AirWave used SHA-1certificates, which were set to expire in 2017. **Scenario:** AirWave 8.2.1 and later use the replacement SHA-2 certificates.
DE25122	**Symptom:** The Interface Monitoring page displayed incorrect interface and port statistics for x86 controllers. **Scenario:** AOS 8.0.1 fixes issues related to x86 controller interface statistics that caused the **Usage** and **Interface Frame Counter** graphs and the in and out values in the **Interface** table to appear as "zero".

Table 5: *Issues Resolved in AirWave 8.2.2*

ID	Description
DE26397	**Symptom:** In earlier AirWave releases, users with regular, non-administrator accounts couldn't see AppRF and UCC data in the dashboards. **Scenario:** Starting with AirWave 8.2.2, you can create an AppRF or UCC role that gives non-administrator users read-only privilege. For information about configuring user roles, see the *AirWave 8.2.3 User Guide*.
DE26139 DE26138	**Symptom:** The Clarity Live data on the **Home > Clarity** page of the AirWave WebUI shows accurate data for MAC authentication failures. **Scenario:** This resolves an issue where the MAC authentication failure counters on the top of the Clarity dashboard page were not incrementing correctly.
DE26038	**Symptom:** Walls appeared incorrectly in the VisualRF floor plan after an upgrade to AirWave 8.2.x. **Scenario:** An issue is resolved that affects how files are backed up and restored in AirWave 8.2.2.
DE25921	**Symptom:** Device communication credentials for new devices are no longer visible via the **View Device Credentials** link in the **Device Communications** section of **APs/Devices > Manage** page, or the **Default Credentials** section of the **Device Setup > Communication** page of the AirWave WebUI. **Scenario:** In previous releases, credentials for newly discovered devices were visible by default.
DE25884	**Symptom:** The **Group > Monitor** page displayed the wrong bandwidth usage for a controller. For example, AirWave reports the device usage as 163 Gbps on the **Group** page and 260 Mbps on the **Monitoring** page for the same device. **Scenario:** AirWave properly displays information about your device bandwidth usage.

Table 5: *Issues Resolved in AirWave 8.2.2 (Continued)*

ID	Description
DE25821	**Symptom:** AirWave reported inconsistent numbers of clients on the **APs/Devices > Monitor** page. **Scenario:** The wired client count under the **Monitor Info** section was double the count found in **Radio and Wired Interfaces** combined. This issue, which occurred when the IAP acted as a gateway for wired networks, has been addressed.
DE25645	**Symptom:** If you restored one Instant cluster with an backup of another Instant cluster, AirWave rebooted the IAPs because they used the same virtual controller key. **Scenario:** When the IAPs are in monitor-mode, AirWave now warns you if the IAPs are using the same virtual controller key.
DE25211	**Symptom:** AirWave reported inconsistent numbers of clients on the **APs/Devices> Monitor** page. **Scenario**: The wired client count under the Monitor Info section of the **APs/Devices> Monitor** page was double the count found in Radio and Wired Interfaces combined. This issue, which occurred when the IAP acted as a gateway for wired networks, has been addressed.
DE24958	**Symptom:** Connecting to the AirWave server with SSH was possible using the Diffie-Hellman Group 1 key exchange. **Scenario:** AirWave no longer supports SSH client to server connections using the Diffie-Hellman Group 1 option and instead uses Group 14, for greater security.
DE24406	**Symptom:** Backup configurations downloaded from the AirWave WebUI couldn't be restored from because the files weren't compressed properly. **Scenario:** This issue occurred when using the Chrome browser to download the backups.
DE22421	**Symptom:** The usage field and usage graph that showed bandwidth used for incoming and outgoing traffic on a radio did not display on the **APs/Device Monitor** page. **Scenario:** This issue affected HP ProCurve MSM controllers running AirWave 8.0.6.3 and Firmware 6.2.1.0 or 6.4.2.0.

Table 6: *Issues Resolved in AirWave 8.2.1.1*

ID	Description
DE26015 DE25582	**Symptom:** AirWave 8.2.1 did not support ZTP on the HPE Aruba Switch Models 2530 YB and 2620. **Scenario:** We addressed this issue by supporting CBC ciphers in order to accept TLS 1.0 calls.
DE25988	**Symptom:** Client graphs were inconsistent with corresponding AMON data after upgrading to AirWave 8.2.1 from 8.2.0.3. **Scenario:** This issue occurred when the new AMON receiver crashed while trying to calculate AMON message loss. Message loss monitoring has been fixed.
DE25869	**Symptom:** If you upgraded the firmware on a controller and then rebooted it, the device might appear to be down although its status is up when polled. **Scenario:** This issue has been fixed. You no longer see a `Device Down` error in the event log.
DE25577	**Symptom:** After an upgrade to AirWave 8.2.0.2, AirWave tried to restart every few seconds when running out of memory. **Scenario:** We fixed an issue that prevented AirWave from loading AppRF data.

Table 7: *Issues Resolved in AirWave 8.2.1*

ID	Description
DE25427	**Symptom:** A controller does not automatically reboot if a firmware download operation fails. **Scenario:** If the AirWave system boot process detects file copy failures during a firmware upgrade, the reboot process will not initialize, and the switch will not reboot.
DE25735	**Symptom:** AirWave is now able to restore a backup file after anAirWave server upgrades from AirWave 8.0.x to AirWave 8.2.1. **Scenario:** Improvements to how the internal server_watcher_limits file is handled resolve this issue in AirWave 8.2.1.
DE25704	**Symptom**: AirWave 8.2.1 does not create duplicate entries for devices added via Activate if those devices are moved to another group. **Scenario**: When an Mobility Access Switch is added to AirWave 8.2.1 via Activate Zero-Touch Provisioning and then moved into a group other than the group defined via Activate, a duplicate entry for that device no longer reappears in the original AirWave folder specified by Activate.
DE25599	**Symptom:** Planned APs correctly appear on an AirWave 8.2.1 VisualRF floorplan. **Scenario:** An issue was identified in AirWave 8.2 that prevented planned APs from appearing on a floorplan. This issue is resolved in AirWave 8.2.1 by improvements to the parsing of the internal catalog repository that maintains all of the values used by VisualRF.
DE25580 DE25544	**Symptom:** An issue is resolved where Instant APs configured via the Instant GUI Config (IGC) feature could lose a configured PPPOE-password parameter and incorrectly add an additional ACL entry. **Scenario:** This issue occurred when IGC incorrectly identified a mismatch on the device, and attempted to modify the device configuration to resolve that mismatch. Internal changes in AirWave 8.2.1 prevent a mismatch from being incorrectly identified, resolving this issue.
DE25691	**Symptom:** APs placed in a VisualRF floorplan no longer shift location slightly when the page is refreshed. **Scenario:** When APs were placed on a small VisualRF floor plan configured with metric units and a small grid size, rounding errors in internal calculations made the AP change positions slightly when the position was saved to the flooplan. This issue is resolved in AirWave 8.2.1.
DE25623	**Symptom:** An Instant AP image can not be uploaded via an external file server if an image with the same name is already uploaded to the AirWave server. **Scenario:** The **Device Setup >Upload Firmware & Files** page of the AirWave WebUI now supports uploading files via an external file server, even if a file with the same name already exists in the firmware list on the **Groups > Firmware** page.
DE25540	**Symptom:** AirWave failed to import Cisco IOS templates from standalone APs. **Scenario:** This issue has been fixed in AirWave 8.2.1.
DE25539	**Symptom:** AirWave 8.2.1 contains OpenSSL security updates for RHSA-2016:0996-2. **Scenario:** Security flaws in OpenSSL could allow an application that is compiled against it to crash, or execute arbitrary code, using the permissions of the user running the application. AirWave 8.2.1 includes enhancement for RHSA-2016:0996-2, which resolves vulnerabilities CVE-2016-2842, CVE-2016-2100, CVE-2016-2108, CVE-2016-2107, CVE-2016-2106, CVE-2016-2105, and CVE-2016-0799.

Table 7: *Issues Resolved in AirWave 8.2.1 (Continued)*

ID	Description
DE25509	**Symptom:** An issue is resolved where an Instant AP cluster appeared in an error state after upgrading from Instant 4.1.1.13 to Instant 4.1.3. **Scenario:** Changes to how the AirWave Instant GUI Config (IGC) feature handles Instant releases with double digits resolves this issue in AirWave 8.2.1.
DE25472 DE24975	**Symptom:** AirWave 8.2.1 contains OpenSSL security updates for RHSA-2016:0301-1. **Scenario:** Security flaws in OpenSSL allowed side-channel attacks, application crashes, decryption of RSA-encrypted cipher text, or allowed malicious SSLv2 clients to negotiate SSLv2 ciphers that were disabled on the server. AirWave 8.2.1 includes enhancement for RHSA-2016:0301-1, which resolves vulnerabilities CVE-2015-3197, CVE-2016-0702, CVE-2016-0705, CVE-2016-0797 and CVE-2016-0800.
DE25434	**Symptom:** An issue is resolved where a large number of alerts for high CPU or memory usage were incorrectly triggered. **Scenario:** An AirWave trigger configured as "*Device Type is Access Point, Percent CPU Utilization >= 80% or Percent Memory Utilization >= 30% for 1 minutes*" triggered many alerts where the alert type appeared as "deleted" in the **System > Alerts** page. Improvements to CPU utilization processes resolve this issue in AirWave 8.2.1.
DE25421	**Symptom:** Some .dwg files were not correctly uploaded into VisualRF as floorplan images. **Scenario:** Improvements to an internal image converter process resolves an issue where some .dwg images were not getting correctly converted to .svg images in VisualRF.
DE25385	**Symptom**: In previous releases of AirWave, filters applied to limit the display of rogue devices could not be removed all filters at once, but had to be removed individually. **Scenario:** AirWave 8.2.1 resolves this issue with the addition of a new **Reset filters** link on the **RAPIDS > List** page.
DE25382	**Symptom:** The default duration for a support connection is fourteen days in AirWave 8.2.1. In previous versions of AirWave 8.2.x, the default connection period was one day. **Scenario:** A support connection is a point-to-point IP tunnel that is initiated from a customer AirWave server to Aruba's support server. A support connection on a server running AirWave 8.2.1 remains open for seven days, unless it is manually closed using the command **# service support_connection stop**.
DE25373	**Symptom:** When running a custom report with the **Uptime by Device** option selected, AirWave reported incorrect uptimes or reported devices as being down although they were running. **Scenario:** This issue has been fixed by improvements to the order in which device uptime records are set.
DE25317	**Symptom:** The **Clients > Diagnostics** page inaccurately reported the channel width when it displayed 120 MHz for very high throughput (VHT) mode. **Scenario:** The channels displayed are now correct for high throughput (HT) and VHT networks. Channels a device can use are: 20, 40, 80, or 160.

Table 7: *Issues Resolved in AirWave 8.2.1 (Continued)*

ID	Description
DE25282	**Symptom:** An AirWave server running AirWave 8.2.0.x sent random authentication requests to the RADIUS server. **Scenario:** This issue occurred only for RADIUS authentication, where unexpected RADIUS requests were repeatedly sent to the RADIUS server, and continually failed.
DE24713	**Symptom:** Cisco 2700e LWAPP APs did not correctly display heat maps for 802.11ac radios, although heatmaps did correctly display for radios in 'ng' or 'na' modes. **Scenario:** Updates to the internal catalog allows VisualRF to recognize Cisco 2700e LWAPP AP radios in 802.11ac mode.
DE24567	**Symptom:** Previous releases of AirWave 8.x generated two NMS events for the same rogue ID classification if If a trigger is configured to forward an alert to another network management system. **Scenario:** Improvements in AirWave 8.2.1 sends a single detailed alert for an NMS trap, rather than sending one NMS trap with details, and another NMS trap without details.
DE22575	**Symptom:** The **Supported Platforms** column in the interfaces table on the **Groups > Controller Config > Local Config > Network > Port/Interfaces > Gigabit Ethernet** page now correctly lists the Aruba7205 controller. **Scenario:** In previous releases of AirWave, the 7205controller was incorrectly omitted as a supported platform for Ethernet interfaces that were supported by that device.

Table 8: *Issues Resolved in AirWave 8.2.0.3*

ID	Description
DE25624	**Symptom:** AirWave did not generate matching event reports for an AP on the **Reports > Detail** page although it had connected clients. **Scenario:** This issue occurred when AirWave skipped AMON messages that didn't contain AP identification information. The method in which AirWave obtains the identification information for an AP has been changed to resolve this issue.
DE25570	**Symptom:** When VisualRF ran calculations to build the campus grid, it generated large amounts of data which resulted in extremely large backups. **Scenario:** As a result of this issue, VisualRF ran out of memory and crashed. Visual RF now runs calculations in smaller intervals.
DE25448	**Symptom:** Sometimes the Domain Name System (DNS) Resolution graph in the Clarity dashboard wouldn't display. **Scenario:** This graph wouldn't load because of an underlying ArubaOS issue, where the DNS samples field populated when it shouldn't. The mechanism for querying the DNS samples measured has been corrected.
DE25419	**Symptom:** Old JRE files remained after an upgrade. **Scenario:** When upgrading from an earlier version of AirWave, a new JRE installs over itself, leaving JREs from previous installations. You can run a script and select which JRE files to delete. The script is in the /src/x86_64/rpms/Makefile directory.

Table 8: *Issues Resolved in AirWave 8.2.0.3 (Continued)*

ID	Description
DE25416	**Symptom:** After upgrading from AirWave 8.0.11.1 to 8.2.x, the Network view in VisualRF displayed incorrect results on the campus map. **Scenario:** AirWave 8.2.0.3 fixes an issue where the data migration of pixel width and height didn't work during an upgrade from 8.0.11.x. Campuses no longer overlay each other on the map, and you can drag and drop, or auto arrange items again.
DE25408	**Symptom:** You could not modify the primary, secondary, or tertiary controllers from the **Cisco Thin AP Settings** or the **Manage Configuration** page. **Scenario:** After upgrading from an earlier version of AirWave to 8.2.0.1, you couldn't make a selection from the drop down menu, or access the drop down menu. These issues are resolved for all web browsers.
DE25352	**Symptom:** In the **Usage** graph for connected clients, accessed from the **Client > Connection** page, the labels and color codings were incorrect. **Scenario:** The information in these graphs, such as color coding, axis direction, and client traffic direction, were changed to match other Usage graphs in the WebUI.
DE25346	**Symptom:** During an upgrade to AirWave 8.2.x, the system attempted to upgrade the firmware after exceeding the maximum retries limit. **Scenario:** The system now stops the upgrade when it reaches the maximum retries limit.
DE25320	**Symptom:** The row of statistics hyperlinks at the top of the AirWave WebUI (Top Header Stats), displayed incorrectly. **Scenario:** AirWave 8.2.0.3 corrects this screen output issue.
DE25312	**Symptom:** Security flaws in the AirWave 8.0.x release could have caused an application that is compiled against the NSS library to crash, or execute arbitrary code, using the permissions of the user running the application (CVE-2016-1978 and CVE-2016-1979). **Scenario:** AirWave 8.2.0.3 contains the following Linux security updates, which correct these issues: ● nss-util security update RHSA-2016:0370-1 ● glibc security and bug fix update RHSA-2016:0175-1 ● kernel security and bug fix update RHSA-2015:2636-1 ● nss, nss-util, and NSPR security update RHSA-2016:0591-1
DE25310	**Symptom:** AMON messages sent from ArubaOScontrollers contain timestamps in various formats. **Scenario:** AirWave 8.2.0.3 resolves this issue by reporting all messages in the **Clarity** dashboard in milliseconds. In order to view complete Clarity data, upgrade AirWave to 8.2.0.3 and ensure that the controller is running ArubaOS 6.4.3.9, 6.4.4.8, or later.
DE25067	**Symptom:** When you deploy an AP in a floor plan, VisualRF doesn't display a heatmap for the AP unless you restart VisualRF. **Scenario:** VisualRF automatically refreshes and displays a heatmap for APs added to a floor plan.
DE24962	**Symptom:** The **telnet_cmds** log file tracks commands sent between AirWave and a device using Telnet or SSH and might include passwords and secret data. **Scenario:** Security enhancements in AirWave 8.2.0.3 prevent these files from being viewed using the WebUI and prevent them from being included in an AirWave backup file.

Table 9: *Issues Resolved in AirWave 8.2.0.2*

ID	Description
DE25409 DE25378	**Symptom:** Clients associated to an Instant AP correctly appear in VisualRF. **Scenario:** In previous releases of AirWave 8.2.x, IAP clients did not appear correctly in VisualRF floor plans.
DE25333	**Symptom:** AirWave 8.2.x processed incoming rogue data and didn't update the AP database. correctly. **Scenario:** AirWave stores this rogue AP data and shows rogue devices accurately in the RAPIDs overview pages.
DE25314	**Symptom:** In the **Home > Clarity** Monitoring pages of the WebUI, the **AP Name** column in the **AP Summary table** and APs column **of the AP Association** table display the AP name defined by the controller to which that AP is associated. **Scenario:** AirWave displays the correct AP name sent by the controllerin the Clarity monitoring tables and graphs.
DE25260	**Symptom:** An issue prevented AirWave 7.7.14 from upgrading to earlier releases of AirWave 8.2.x. **Scenario:** This issue is resolved by changes to the internal installation process that modified the order in which some modules were installed.
DE25429	**Symptom:** The DNS failure graph on the **Home > Clarity** pages of the WebUI displayed inaccurate DNS data. **Scenario:** Aruba controllers running ArubaOS 6.4.4.6 sent continuous server timeout errors. As a result, the DNS failure graphs displayed inaccurate data. This issue has been resolved.
US14749	**Symptom:** The accuracy of Clarity data is improved with a change that allows AirWave to use VLAN IP addresses to validate the source of the AMON messages sent to the AirWave server. **Scenario:** This change resolves an issue that allowed the **Home > Clarity** Monitoring pages to display inaccurate information for the following deployments: ● In a Master+Master-Standby controller deployment with VRRP and LMS IP set on the controller, AMON AP messages were being sent with the LMS IP, preventing AirWave from processing them. ● If messages were sent from the AP use a different VLAN IP than the controller, AirWave would not process them correctly. ● If the IP address used by a single controller VLAN is defined as the IP address by which AirWave communicates with the controller, AP station AMON messages sent from any other VLAN IP defined on the controller would not be processed correctly by AirWave.

Table 10: *Issues Resolved in AirWave 8.2.0.1*

ID	Description
DE25275 DE25251	**Symptom:** An issue is resolved where an AirWave server upgrading to AirWave 8.2.0 might have insufficient disk space issue to allow the upgrade to completing successfully. **Scenario:** This issue is resolved by changes to the internal upgrade procedures in AirWave 8.2.0.1 that reduced the required disk space for the upgrade.
DE23592	**Symptom:** VisualRF correctly saves grid size modifications to floor plans. **Scenario:** AirWave 8.2.0.1 resolves an issue that prevented VisualRF section of the AirWave UI from saving modifications to the floor plan grid size property.

Table 11: *Issues Resolved in AirWave 8.2*

ID	Description
DE23305	**Symptom:** VisualRF floor plans could display floor plan dimensions in feet, even if VisualRF was configured to display metric units. AirWave 8.2 resolves this issue, and floor plan dimensions are correctly converted from imperial to metric measurements. **Scenario:** This issue was observed when VisualRF settings were changed to display dimensions in metric units.
DE22577	**Symptom:** In AirWave 8.0, VisualRF did not update the grid size after you resized a floorplan which in turn prevented heatmaps from displaying correctly. **Scenario:** We fixed this issue in AirWave 8.2, and now VisualRF updates the grid size with new dimensions and displays the heat map.

The following tables describe known issues identified in AirWave 8.2.3.1 and previous AirWave 8.2.x releases. There are no known issues in AirWave 8.2.0.1 and 8.2.1.1.

Table 12: *Known Issues in AirWave 8.2.3.1*

ID	Description
DE28176 DE27653	**Symptom** Clarity Synthetic doesn't display DHCP failures in the Results page. **Scenario:** When a WPA test passes and a DHCP test fails, Clarity Synthetic doesn't report the failure or reason code. **Workaround:** There is no workaround.
DE28154	**Symptom:** Clarity Synthetic displays page load test status as green when the Results popup might show a differently colored status. **Scenario:** All page load tests show green status in the Test Details page. **Workaround:** There is no workaround.
DE28153	**Symptom:** In Clarity Synthetic, the displayed screen is too small in the lower section of the Results page. **Scenario:** You might notice this issue in the Test Results page. **Workaround:** The screen resolution needs to be adjusted to make the text easier to read.
DE28152	**Symptom:** Clarity Synthetic displays the selected target as unknown in the Results page although the target is the one used in the synthetic test. **Scenario:** The Results page incorrectly reports the target as unknown. **Workaround:** There is no workaround.
DE28151	**Symptom:** In Clarity Synthetic, the Test Details page, when filtered, doesn't display properly in small windows. **Scenario:** This issue occurs when you apply a filter to the Test Details and then resize the window. You might be able to move the colored status indicators with a mouse-click. **Workaround:** There is no workaround.
DE27987	**Symptom:** Thread backlog causes VisualRF to time out. **Scenario:** This issue occurs in network environments with high data loads. **Workaround:** There is no workaround.
DE26556	**Symptom:** AirWave displays an incorrect client count. **Scenario:** This issue occurs on a controller that has been upgraded to run AOS 6.5.1.0. **Workaround:** There is no workaround.
DE25761	**Symptom:** When you try to upload a DWF file, VisualRF crashes. **Scenario:** When this issue occurs, VRF restarts but doesn't import the file. **Workaround:** Instead of DWF files, upload your floor plans as JPEG files.

Table 13: *Known Issues in AirWave 8.2.3*

ID	Description
DE27651	**Symptom:** AirWave generates errors when an internal query fails on controllers running AOS 8.0.1. **Scenario:** Underlying issues with AOS cause client connections to fail. You will see a message similar to: 'Error: "ExecUIQuery failed...' in the AirWave event log. **Workaround:** There is no workaround.
DE27474	**Symptom:** Upgrading from AirWave 7.7 to 8.2.3 fails. **Scenario:** When you try to upgrade from AirWave 7.7 to 8.2.3, the process stops and prompts you to contact Aruba Technical Support. **Workaround:** Upgrading directly from AirWave 7.7 to 8.2.3 is not supported. Complete the interim upgrade to AirWave 8.0 before upgrading to 8.2.3.
DE27378	**Symptom:** The bandwidth usage is not reported at the group-level for wired clients. **Scenario:** The **Groups > List** page should report bandwidth usage for wired clients. **Workaround:** There is no workaround.
DE27278	**Symptom:** Aruba-managed nodes display as generic Aruba devices instead of Aruba Virtual Mobility Controllers because of a software change introduced in AOS 8.0.1. **Scenario:** AirWave can't poll these devices and reports them incorrectly as generic Aruba devices. This issue will be fixed in AOS 8.1.0.0. **Workaround:** There is no workaround.
DE27214	**Symptom:** Firmware upgrade for Dell MD series is not available from the **APs/Devices > Manage** page. **Scenario:** This issue occurs only on the Aruba Virtual Mobility Controllers that are not deployed in physical controllers. **Workaround:** There is no workaround.
DE27121	**Symptom:** The monitoring page for a controller doesn't load updates to the client and usage graphs, and updates to the **Home > Overview** page might be delayed by 45 minutes to an hour. **Scenario:** This issue occurs after an upgrade from AirWave 8.2.1 to 8.2.2.1. **Workaround:** There is no workaround.
DE27058	**Symptom:** In VisualRF, changing the language to Italian, German, Spanish, and Turkish for building properties results in an error. **Scenario:** In AirWave 8.2.2.1, when you modify building properties, such as building names, floor plans, longitude and latitude, and ceiling height and attenuation, or change the language settings, VisualRF generates the following error: Enter a decimal number between 1 and 100. **Workaround:** In order to save these changes, select English as the language.
DE26975	**Symptom:** After an upgrade from AirWave 8.0.1 to 8.2.2, not all services restart completely. **Scenario:** This issue occurs when services reach their memory limits. **Workaround:**There is no workaround.

Table 13: *Known Issues in AirWave 8.2.3 (Continued)*

ID	Description
DE26680	**Symptom:** Updates to the client and usage graphs on the **Home > Overview** page might take from 45 to 60 minutes. **Scenario:** This issue occurs in AirWave 8.2.0.2 and later. **Workaround:**There is no workaround.
DE26784	**Symptom:** The stack member interface list has duplicate entries. **Scenario:** This issue occurs when the stacked switch is dismantled and converted into separate switches. **Workaround:** Delete the switches and add the switches again.
DE26772	**Symptom:** When you try to import a certificate from the **Device Setup > Certificates** menu, AirWave fails to parse the certificate and cannot import it. **Scenario:** This issue occurs for the following types of certificates: PEM, CER, Trusted CA, and Intermediate CA. **Workaround:** There is no workaround.
DE26680	**Symptom:** Updates to the client and usage graphs on the **Home > Overview** menu, might take from 45 minutes to 60 minutes to load. **Scenario:** This issue occurs in AirWave 8.2.0.2 and later. **Workaround:** There is no workaround.
DE26556	**Symptom:** AirWave shows an incorrect client count. **Scenario:** This issue occurs on controllers running AOS 6.5.1.0. **Workaround:** There is no workaround.
DE26513	**Symptom:** It takes time to populate IP changes in the switch ARP table. **Scenario:** If a gateway switch is not added in AirWave, then the IP change will not be updated. **Workaround:** There is no workaround.
DE26499	**Symptom:** The interface information is missing for the stack member client diagnostic page for Aruba MAS switches. **Scenario:** The stack member client diagnostic page interface is missing in the topology view. **Workaround:** There is no workaround.
DE26477	**Symptom:** The Monitoring page for a Cisco Integrated Services Router (ISR) displays the wireless interface incorrectly as a neighbor in the CDP Neighbor table. **Scenario:** This wireless interface would more reliably display as a wireless module or a switch property for the ISR. **Workaround:** There is no workaround.

Table 13: *Known Issues in AirWave 8.2.3 (Continued)*

ID	Description
DE26383	**Symptom:** In VisualRF, importing maps fails with an internal server error. **Scenario:** This issue occurs when the backup.zip file exceeds 300 Mb. **Workaround:** Use the command line to import maps.
DE26322	**Symptom:** AirWave deletes configuration jobs scheduled on a device if you delete the device. **Scenario:** This issue occurs when you delete devices from multiple folders in AirWave 8.0.11.1. **Workaround:** There is no workaround.
DE26282	**Symptom:** The device configuration table grows up to 30 GB, resulting in slow processing and monitoring. **Scenario:** This issue occurs in networks with more than 100 controllers and 10 or more archived configurations. **Workaround:** Reduce the amount of archives to 1.
DE26277	**Symptom:** AirWave doesn't import the routed VLAN interface configuration when you add a primary switch. **Scenario:** In AirWave 8.2.1, when you try to add a primary switch (with 1 secondary and line card present) from the **Audit** page or as a switch override from the **Manage** page, all configurations import successfully except for the routed VLAN interface. **Workaround:** There is no workaround.
DE26040	**Symptom:** AirWave stops running when you try to import a configuration from the **APs/Devices > Audit** page. **Scenario:** After you click Import Settings, AirWave stops running and prompts you to contact customer support. **Workaround:** There is no workaround.
DE26389	**Symptom:** When upgrading a 2-core processor to AirWave 8.2.2, you might see a discrepancy in the number of monitoring processes reported on the **AMP Setup** page. **Scenario**: This issue occurs on a 2-core processor because the maximum processes allowed by the database is 3 but the UI allows only 2. **Workaround:** Navigate to **AMP Setup > Performance** , change the number of monitoring processes to 2, and click **Save**.

Table 13: *Known Issues in AirWave 8.2.3 (Continued)*

ID	Description
DE26383	**Symptom:** In VisualRF, importing a map fails with an internal server error when the backup.zip file is larger than 300 MB. **Scenario:** There are no errors in the VisualRF log, but you might see an error similar to the following in the httpd error log: `Handler/Mocha/InlineStats/Base.pm line 189.` `Use of uninitialized value $avg_time in numeric gt (>) at /usr/local/airwave/lib/perl/Mercury/Handler/Mocha/InlineStats/Base.pm line 189.` `/bin/df: `/var/lib/pgsql/pg_stats_temp': Permission denied`  `/bin/df: `/var/lib/pgsql/pg_stats_temp': Permission denied` `/bin/df: `/var/lib/pgsql/pg_stats_temp': Permission denied`  `Out of memory! Callback called exit at /opt/airwave/local/lib/perl5/site_perl/5.10.0/HTTP/Headers.pm line 84.` **Workaround:** Use the command line to import maps.
DE26367	**Symptom:** In VisualRF, the floor plan size does not display in list view. **Scenario:** This can happen even though you restart VisualRF. **Workaround:** Navigate to **VisualRF** > **Floor Plans** and click **Map** to view floor plan sizes.
DE26182	**Symptom:** There's a discrepancy between the statistics in the Clarity Dashboard widgets and the statistics that display in related reports. **Scenario:** When you double-click the Summary widget, the same statistics might display incorrectly in the window that opens. For example, the Association column in the Summary widget displays a 53% failure rate and a 15/28 session count, but the window that opens when you double-click the Summary widget shows a failure rate of 78% and a session count of 15/19. **Workaround:** There is no workaround.
DE26109	**Symptom:** AirWave does not display licensing report data for controllers that are not active on the network. **Scenario:** If a controller is not active on the network, AirWave is not able to return licensing data from that device. As a result, the **Reports > Detail** page does not correctly display the licensing portion of that report, which appears to be stuck in a loading state.
DE25948	**Symptom:** Cisco switches do not support partial template configuration. **Scenario:** If a group of devices contains HPE Aruba switches, do not add switches from other vendors (that support template config) into that group. Switches from other vendors do not support the partial configuration option, and the current workflow would not be applicable to those vendor models.
DE25908	**Symptom:** AirWave 8.2.0.1 reports an incorrect number of clients in the **SNR** graph on the **Home >RF Performance** page. **Scenario:** This issue occurs for clients connected to Cisco devices after an upgrade from AirWave 7.7.x to 8.2.x.

ID	Description
DE25530	**Symptom:** AirWave can create a nightly backup that is unusable. **Scenario:** During a scheduled backup, AirWave may a backup file that is incomplete and unusuable if the process to clean the database fails due to insufficient disk space. **Workaround:** Restore the AirWave server from an earlier backup. If you can't restore from a backup created before the issue occurred, contact technical support for help.

DE25520
DE25148
	Symptom: AirWave 8.2.2 does not discover rogue devices for controllers running ArubaOS 8.0.
	
	Scenario: AirWave should support RAPIDS for controllers running ArubaOS 8.0.
	
	Workaround: Follow these steps to work around this issue:
	1. Using AirWave, add all SCs and LCs manually, or discover them through a network scan (see the *AirWave 8.2.3 User Guide* for help with manually adding devices or adding networks for SNMP/HTTP scanning).
	2. Update the local controller to services controller relation by using the SQL update command. The syntax is:
	`update ap`
	`set master_controller_id=ap2.id from ap as ap2`
	`where ap2.apparent_ip=ap.aruba_master_ip` and `ap.aruba_switch_role=2` and `ap2.aruba_switch_role=1;`
	3. Ensure that the monitoring page for the local controller shows the services controller name and a link to its monitoring page.

DE25439	**Symptom:** AirWave could not complete nightly maintenance tasks. **Scenario:** AirWave maintenance tasks could fail due to corrupt client history round-robin database (RRD) files, triggering the following alert: `Nightly Maintenance failed due to unsuccessful jobs: corrupted _rrds, chron_ssid_cleanup, rf_capacity_scatter.` **Workaround:** Copy the **identify_broken_rrds** script from another AirWave server to the **/usr/local/airwave/bin/** and **/root/svn/mercury/scripts/** directories, then run the script.
DE25347	**Symptom:** AirWave retains client history round-robin database (RRD) files after the data retention period has passed, causing the AirWave server to run out of disk space. **Scenario:** In AirWave 8.0.11, the error log indicates that AirWave runs the job to delete old RRD files, but AirWave doesn't delete the files. **Workaround:** There is no workaround.
DE25063	**Symptom:** AirWave failed to push IP address settings to a Cisco wireless LAN controller. **Scenario:** If you update the IP addresses of the primary, secondary, or tertiary controllers, AirWave fails to configure the IP addresses and marks the controllers' configuration as mismatched. This issue occurs on Cisco devices running 8.0.121.0 managed by AirWave 8.x.
DE23425	**Symptom:** AirWave may report incorrect client counts on local controllers. **Scenario:** This issue might occur during peak usage when AirWave falls behind in processing AMON data.

Table 14: *Known Issues in AirWave 8.2.1*

ID	Description
DE25926	**Symptom:**HPE Aruba 2530YA, 2530YB and 2620 switches fail to register with AirWave through zero-touch provisioning (ZTP) or configuration pushes from AirWave to the switch command-line interface. **Scenario:** OpenSSL updates in AirWave cause compatibility issues with these devices.
DE25875	**Symptom:** AirWave displays incorrect transmission power for APs running ArubaOS 6.4.4.0 to 6.4.4.6. **Scenario:** For APs running the impacted versions of ArubaOS, transmission power levels on the **APs/Devices > Monitor** page are displayed as twice the actual level on the AP, and VisualRF heatmaps may display incorrect information. This issue is caused by changes in the information sent to AirWave by the devices running these versions of ArubaOS.
DE25845	**Symptom:** The configuration snippet push to a ZTP device gets stuck in the "In Progress" state. **Scenario:** After you start a partial configuration job for a group of factory-default devices added to AirWave via ZTP, you might see "In Progress" for the ZTP device in the **Job Details** table on the **Groups > Templates > Partial Config** page. This partial configuration option was designed for only Aruba switches, and factory-default devices should not be available for selection from the partial configuration option.
DE25501	**Symptom:** EAP failures in 802.1X AMON messages are not monitored by AirWave. **Scenario:** If clients with invalid certificates attempt to associate to AirWave, AirWave drops EAP_FAILURE Dot1x messages, preventing the tracking of clients which are facing EAP-FAILURE.
DE25400	**Symptom:** The AirWave RAPIDs feature might calculate incorrect signal strengths from the RSSI value for rogue devices. **Scenario:** The cause of this issue is under investigation.
DE25399	**Symptom:** RAPIDS drops the event that corresponds to the strongest RSSI signal heard from a rogue AP. **Scenario:** RAPIDS records the strongest signal heard for a rogue as the rogue entry's signal value and doesn't overwrite that value until a stronger signal is heard, but RAPIDS may fail to retain the discovery event for that entry.
DE25350	**Symptom:** There is no support for pushing a full configuration for an Aruba switch running the ArubaOS-switch Operating System using the secure file transfer protocols, SCP and SFTP. **Scenario:** If you use the (unsupported) **no tftp** client CLI command, the switch is unable to accept TFTP requests. As a result, AirWave cannot push full configurations to the switch.
DE25268	**Symptom:** Database schema failures do not cause the upgrade process to halt. **Scenario:** When a database schema change fails during a software upgrade, the upgrade process continues running.
DE24019	**Symptom:** When monitoring a stack of Aruba switches, or a standalone switch that has stacking-enabled, AirWave shows a junk record for a switch with a status of Unknown. **Scenario:** This issue occurs when you remove the switch designated as commander from a stack and move it to another part of the network. When SNMP discovery finds the switch in a new stack, the junk record disappears.

Table 15: *Known Issues in AirWave 8.2.0.3*

ID	Description
DE25598 DE25522 DE25500	**Symptom:** After updating the IP address of the controller, you see syslog error messages listed under device events in the **Clients > Detail** page and not in the **Clarity** dashboard. **Scenario:** Underlying issues with ArubaOS caused AirWave to report only DNS information in the **Clarity** dashboard. **Workaround:** Upgrade AirWave to 8.2.0.3 or later, and ensure that the controller is running ArubaOS 6.4.3.9, 6.4.4.8, or later.
DE25434	**Symptom:** AirWave sends hundreds of alerts for high CPU or memory usage. **Scenario:** You might encounter this issue if you configured AirWave to send alert notification until it is acknowledged. **Workaround:** When adding a trigger on the **System > Triggers** page, set the Suppress until acknowledge option to Yes.
DE25324	**Symptom:** Upgrading from AirWave 8.0.x caused VisualRF beamwidth, orientation and gain values to reset to their default values. **Scenario:** The beamwidth, orientation and gain values are not retained after flushing the bootstrap file or upgrading the AirWave server. **Workaround:** None.
DE25226	**Symptom:** AirWave takes longer to process station statistics AMON messages than it did in AirWave 8.0.x. **Scenario:** This issue has been associated with the Internet Explorer web browser. **Workaround:** None.

Table 16: *Known Issues in AirWave 8.2.0.2*

ID	Description
DE25398	**Symptom:** When you hover your mouse over the configuration (🔧) icon on the **Groups > List** page, the popup window of available actions might not appear in the correct spot, be hidden out of view, or display at the very bottom of the page. **Scenario:** This issue has been associated with the Internet Explorer web browser. **Workaround:** Use another web browser to access the WebUI, or select a group from the **Groups > List** page and use the navigation bar.

Table 17: *Known Issues in AirWave 8.2*

ID	Description
DE25324	**Symptom:** VisualRF Beamwidth, Orientation and Gain values on deployed APs automatically reset when you upgrade AirWave to any version, or when you remove the bootstrap file. **Scenario:** The beamwidth, orientation and gain values are not retained after flushing the bootstrap file or upgrading the AirWave server.

Table 17: *Known Issues in AirWave 8.2 (Continued)*

ID	Description
DE25220	**Symptom:** VisualRF indicated an incorrect number of APs associated with the AirWave server. **Scenario:** In a deployment where over 4,000 APs were associated to an AirWave server, and the active APs status icon at the top of the WebUI page showed the correct number of APs, VisualRF incorrectly indicated that AirWave had over 10,000 associated APs.
DE25154	**Symptom:** If an AP upgrades to Instant 4.2.3 and uses Lync applications in its access control rules, Instant GUI Config (IGC) may show a configuration mismatch for that device. **Scenario:** This issue occurs because the list of Lync applications that can be included in an access control rule in the AirWave 8.2 IGC feature differs from the list of available rules in Instant 4.2.3. The following applications are unsupported by IGC in AirWave 8.2. - SOS ALG SVP - SOS ALG Vocera - SOS ALG FTP - SOS ALG RTSP - SOS ALG SIP - SOS ALG NOE - SOS ALG SIPS - SOS ALG H323 - SOS ALG Facetime - SOS ALG Skype4B Voice - SOS ALG Skype4B Video - SOS ALG Skype4B File-Transfer - SOS ALG Skype4B - SOS ALG SIP-Audio - SOS ALG SIP-Video - SOS ALG Skype4B Desktop-Sharing - SOS ALG Jabber - SOS ALG Jabber-MC - square application - pearsonvue web - squirrelsystems web - learninganalytics web - youtubeeducation web
DE25110	**Symptom:** If a switch IP address is changed from a static IP address to an IP address dynamically assigned via DHCP, the device may appear as down in AirWave. **Scenario:** This issue is triggered because AirWave has no way to determine the IP address that will be assigned to the switch after the change to a DHCP-assigned IP address. **Workaround:** Manually change the IP address when the IP provisioning option is changed from static to DHCP.
DE24785 DE24834 DE24836 DE24872	**Symptom:** When the **Groups > Instant Config** pages of the AirWave WebUI are accessed using the Internet Explorer web browser, these pages may not properly display Instant Config (IGC) configuration settings or browser elements, and may not correctly save or update configuration changes. **Scenario:** This issue occurs when you attempt to use Internet Explorer to create or modify a configuration for Instant devices via **Groups > Instant Config**. This issue does not occur with other supported web browsers. Possible IGC behaviors in Internet Explorer include the following: - Drop-down lists may not display properly - Configured settings may not save or update properly - Scrolling down a page in the IGC WebUI may cause the browser to unexpectedly return to the top of the page. - Clicking the **Save** or **Apply** button may not save any configuration changes, may cause the browser to unexpectedly return to the top of the page. **Workaround:** Use an alternate web browser, such as Mozilla, to configure Instant devices.

Table 17: *Known Issues in AirWave 8.2 (Continued)*

ID	Description
DE24424	**Symptom:** A non-default **Failure Timeout** value configured via **AMP Setup > General > Firmware upgrade/Reboot Options** is not correctly applied. **Scenario:** By default, if a firmware upgrade on a switch fails, the switch state becomes locked, and a failure timeout of 60 minutes must elapse before the switch attempt s another upgrade. In AirWave 8.2, if you configure a non-default value for this failure timeout, the switch state might lock for 60 minutes *plus* the new failure timeout period. For example, if you configure a custom failure timeout period of 15 minutes, that setting might keep a switch locked for 75 minutes.
DE24417	**Symptom:** Firmware updates on Aruba switches may fail when firmware changes are simultaneously sent to switches in a multi-level switch topology, where an upstream switch is located between a downstream switch and the AirWave server. **Scenario:** This issue occurs when an upstream switch downloads the firmware image and reboots, temporarily disrupting the firmware download on the second, downstream switch. This disruption may cause the firmware upgrade on the second switch to fail. **Workaround:** Perform separate firmware upgrades on switches at different levels. (For example, upgrade the first-level (upstream) switches before you upgrade any second level (downstream) switches.
DE24406	**Symptom:** Backup configurations downloaded from the AirWave WebUI are not compressed properly, cannot be restored. **Scenario:** This issue occurs when a nightly backup file is downloaded using the Chrome web browser. **Workaround:** Use a different web browser to download the backup file.
DE24163	**Symptom:** The **Current Secondary Version** column in the **System > Firmware Upgrade Job Detail > Devices Being Upgraded** table displays incorrect image information for an Aruba switch. **Scenario:** The **Devices Being Upgraded** table should display the version number for the software stored in the secondary flash in the **Current Secondary Version** column. This column may instead display the boot ROM software version. **Workaround:** Access the switch command-line interface and issue the command **show flash** to view the primary and secondary image versions.
DE24019	**Symptom:** The **Member Switches** table on the **APs/Devices > Monitor** page for an Aruba switch may display incorrect stack member information. **Scenario:** If a HPE 3810 stack is discovered via SNMP discovery on the network, and the stack member with commander status is moved to another stack, an invalid stack record may appear in the **Member Switch** table for members of the original stack. **Workaround:** Adding another stack to the AirWave server may clear these invalid entries.
DE23592	**Symptom:** VisualRF does not correctly save modifications to floor plans. **Scenario:** When modifying floor plans using the **VisualRF** section of the AirWave WebUI, changes to the floor plans settings (like the floor name or number) are not correctly saved. **Workaround:** Measure the floor plan again to your save modifications.

Table 17: *Known Issues in AirWave 8.2 (Continued)*

ID	Description
DE23289	**Symptom:** VisualRF floor plans do not open correctly for clients accessing the AirWave WebUI via the Microsoft Edge browser. **Scenario:** When viewing the **VisualRF** section of the AirWave WebUI using the Microsoft Edge browser on a Windows 10 client, double clicking on a building or floor does not open the page for that building or floor.
DE23281	**Symptom:** If the **APs/Devices > Monitor** page for a device displays a VPN IP address, hovering your mouse over that VPN IP address displays a HTTPS and SSH tooltip that contains invalid links. **Scenario:** This issue occurs because the VPN IP address displayed on that page is an internal IP address. Clicking the HTTP link in the tooltip displays a blank page, and on the SSH link does not log a user into any device.
DE19402	**Symptom:** Reports exported via FTP are not sent if the report is modified, as the modified report fails to authenticate to the FTP server. **Scenario:** This issue occurs when you modify an existing FTP report and do not re-enter the FTP server passwords in the **Export Options** section of the **Reports > Definition > Export Options** page. **Workaround:** Redefine the FTP server password when you modify a report to be exported via FTP.

US14365	**Symptom:** PVOS commands values are unnecessarily grouped in the device running-config
	
	Scenario: Some ArubaOS-Switch Operation System commands that run individually on the switch appear grouped on the device running the configuration. AirWave supports a 1:1 comparison of commands from the template and the device running the configuration. As a result, the grouped commands might incorrectly cause a mismatch.
	
	For example, the template might show two separate commands:
	`loop-protect transmit-interval 10`
	`loop-protect disable-timer 3000`
	While the running configuration groups them into a single command:
	`loop-protect transmit-interval 10 disable-timer 3000`
	Workaround: Use the grouped commands directly in the template to avoid a mismatch.

US14468	**Symptom:** PVOS commands values may vary between the template and device running-config
	
	Scenario: When using template configuration to configure Power over Ethernet settings, the template command **power-over-ethernet pre-std-detect** is modified in the running configuration to add port values. AirWave supports a 1:1 comparison of commands from the template and the device running-config, so this modification of the value may incorrectly cause the device to show a mismatch.
	
	For example, the template may show the command:
	`power-over-ethernet pre-std-detect`
	While the running-config adds port number values
	`power-over-ethernet pre-std-detect ports 1-48`

Table 17: *Known Issues in AirWave 8.2 (Continued)*

ID	Description

US14468	**Symptom:** PVOS commands values may vary between the template and device running-config
	
	Scenario: When using template configuration for 5400R, 3810, and 3800 Aruba switches, if the template command **ip aspath list** does not include a sequence number, the running configuration applies a sequence value of **5**. AirWave supports a 1:1 comparison of commands from the template and the device running-config, so this modification of the value may incorrectly cause the device to show a mismatch.
	
	For example, the template may show the commands:
	`ip aspath-list listname deny abcd`
	While the running-config adds a sequence number to the running configuration:
	`ip aspath-list "listname" seq 5 deny "abcd"`

US14471	**Sympto:** PVOS commands values may vary between the template and device running-config
	
	Scenario: On 2530 and 2620 Aruba switches, some ArubaOS-Switch Operation System commands which are executed individually on the switch appear in a modified format in the device running-config, where leading zeros in a configuration value are added or deleted, and hexadecimal values in a template configuration may appear in a decimal value in the running configuration. AirWave supports a 1:1 comparison of commands from the template and the device running-config, so this modification of the value format may incorrectly cause the device to show a mismatch.
	
	For example, the template may show the command:
	`qos rate-limit dscp 0 1 kbps 0`
	While the running-config adds one or more leading zeros to the value:
	`qos rate-limit dscp 000000 1 kbps 0`
	Workaround: Use the expanded command set in the template to avoid a mismatch.

US14471	**Symptom:** Individual PVOS commands values are unnecessarily divided in the device running-config
	
	Scenario: Some ArubaOS-Switch Operation System commands which are executed individually on the switch appear in multiple lines in the device running-config. AirWave supports a 1:1 comparison of commands from the template and the device running-config, so this grouping may incorrectly cause the device to show a configuration mismatch.
	
	For example, the template may show one individual command:
	`ip source-interface all vlan 1`
	While the running-config divides the values from this command into multiple lines:
	
	`ip source-interface tacacs vlan 1`
	`ip source-interface radius vlan 1`
	`ip source-interface syslog vlan 1`
	`ip source-interface telnet vlan 1`
	`ip source-interface tftp vlan 1`
	`ip source-interface sntp vlan 1`
	`ip source-interface sflow vlan 1`
	Workaround: Use the expanded command set in the template to avoid a mismatch.

138330	**Symptom:** AirWavemight not correctly display port statistics or interface information for managed nodes or Services Controllers running ArubaOS 8.0 beta **Scenario:** This issue occurs when AirWave attempts to display information for managed nodes or a Services Controller running ArubaOS 8.0 beta in a topology where the Services Controller is installed on a server VM.

Table 17: *Known Issues in AirWave 8.2 (Continued)*

ID	Description
137778	**Symptom:** AirWave may not correctly display the serial number for managed nodes or Services Controllers running ArubaOS 8.0 beta. **Scenario:** This issue occurs because AirWave 8.2 reads the serial number information from the legacy MIB OID **wlsxSwitchLicenseSerialNumber**, which does not return the correct serial number value. **Workaround** Access the command-line interface of the device and issue the command **show inventory** to view the correct device serial number.
N/A	**Symptom**: Due to a known issue on an Aruba switch (CR191863), the switch state does not change from **Factory** to **Non-Factory** unless the switch reboots. If AirWave pushes a partial configuration that does not require a reboot, AirWave continues to see the switch in the **Factory** state. **Scenario**: The switch UI page that allows you to fetch a template includes a **Push complete configuration file: Device is rebooted after config push** option. If a user selects **No** for this option on a factory-default switch provisioned via a DHCP server, AirWave only pushes a delta configuration, which does not result in a switch reboot. If a user adds settings via AirWave that are not supported by AirWave 8.2, the full configuration is not pushed and hence the unsupported commands are not applied on the switch.
N/A	**Symptom**: If a user decides to reset the switch to a factory default state from the switch command-line interface, all stored passwords, security credentials and system settings will reboot in a factory default state. **Scenario**: This issue occurs because AirWave always executes the **include-credentials** command when pushing a configuration to a switch.
N/A	**Symptom**: Unrecognized PVOS command syntax. **Scenario:** AirWave may not recognize some syntax for some ArubaOS-Switch Operating System commands, and therefore will not allow to users to configure these commands via AirWave.

N/A	**Symptom**: Unrecognized PVOS defaults and values.
	
	Scenario: AirWave may not recognize some default values or the "no" syntax for some ArubaOS-SwitchOperating System commands, and therefore will not recognize these values when these commands are configured via AirWave.
	
	For example, if a template has the command **ipv6 hop-limit 100**, AirWave would be expected to push the default value for this command (64 hops) if that line is removed from the template. If the default value is missing from the command and not recognized by AirWave, the device could not return to its default value, and a configuration mismatch could occur.
	
	Workaround: Issue the default value for the command within **<push_to_exclude>** tags in the template, as shown below.
	
	`<push_to_exclude>`
	`    ipv6 hop-limit 64`
	`</push_to_exclude>`

Table 17: *Known Issues in AirWave 8.2 (Continued)*

ID	Description

N/A	**Symptom**: Commands are hidden in the running-config.
	
	Scenario: Some commands may be hidden by the switch in the running-config and CLI help. Additional steps may be required to add these command settings via template configuration.
	
	Workaround: Add a hidden command to a device running config by including within **<push_to_exclude>** tags. For example, to ad the commands **crypto key zeroize autorun rsa** and **crypto key zeroize ssh-client-key**, to the template, use the following format:
	<pre>\<push_to_exclude\>
	crypto key zeroize autorun rsa
	crypto key zeroize ssh-client-key
	\</push_to_exclude\></pre>

This chapter provides instructions for upgrading to AirWave 8.2.3.1.

Upgrading the Software Version

You might want to use the screen command so that the upgrade persists to run the upgrade in the background in case the admin's system disconnects from the SSH session.

To install the AirWave software image:

1. Log in to the AirWave server as the root user.
2. Run the upgrade utility with the desired version:

```
# screen
# start_amp_upgrade -v 8.2.3.1
```

If your AirWave server cannot access the Internet, perform the following steps:

1. Download the AirWave 8.2.3 upgrade package.
2. Copy the file to the AirWave server's **/root** directory using an SCP, FTP, or SFTP capable file transfer application.
3. On the AirWave server, run the upgrade utility with the desired software version:

```
# screen
# start_amp_upgrade -v 8.2.3.1
```

Minimum Requirements

Ensure that you have sufficient disk storage, memory, and hardware or software versions. As additional features are added to AirWave, increased hardware resources become necessary and hardware requirements vary by version. For the most recent hardware requirements, refer to the AirWave 8.2 Server Sizing Guide on the **Home > Documentation** page.

Upgrading from 8.0.8.x or 8.2.x

You can upgrade directly to AirWave 8.2.3.1 from the following software versions:

- 8.0.8
- 8.0.8.1
- 8.0.8.10
- 8.0.9
- 8.0.10
- 8.0.11
- 8.0.11.1
- 8.0.11.2
- 8.2.0
- 8.2.0.1
- 8.2.0.2
- 8.2.0.3
- 8.2.1
- 8.2.1.1

- 8.2.2
- 8.2.2.1
- 8.2.3

Upgrading from 7.7.x

There is no direct upgrade between AirWave 7.7.x and 8.2.3.1. If you are upgrading from AirWave 7.7.x, you must first upgrade to AirWave 8.0.x or AirWave 8.2.x.