

APPRF 6.X & 8.X

Technical Climb Webinar

10:00 GMT | 11:00 CET | 13:00 GST
Nov 27th, 2018

Presenter: Pagalavan Karunanidhi

Pagalavan-karunanidhi@hpe.com



AGENDA

- **Platform Support and DPI enabling**
- **Application DPI Engine and Categories**
- **Application Control**
- **Dashboard Application based blocking workflow**
- **Application Bandwidth Contracts**
- **High-Level Datapath and Controller Architecture**
- **Troubleshooting Tips**
- **AppRF in 8.x**

What is AppRF?

AppRF is a PEF feature on the ArubaOS controllers. It is designed to give network administrators insight into the applications that are running on their network, and who is using them.

Aruba has extended the network intelligence offered by our unique, market leading firewall to include powerful heuristics and visualization techniques. Together, these give customers a real-time and historical (using airwave) view of who is using what applications, and when.

AppRF collects data from the network activity of authenticated users and uses this data to build pie charts and lists of the top applications (approximately 150 applications), destinations, WLANs, users, and device types. These results are based on the volume of traffic in each of these categories.

AppRF 2.0 Platform Support

- Supported on the 72xx and 70xx platforms
- Not supported on the M3, 3000, 650
- Solution supports mixed 7xxx/older controllers as follows:
 - App level rules can be configured on 'legacy' **master** controllers
 - App rules get pushed to local controllers, but won't take effect on legacy controllers

Features	Controller Platform				
	72xx	70xx	3600 / M3	3400 / 3200	650 / 620
AppRF Control (6.4)	Y	Y	N	N	N
URL Content Filter (WebCC) (6.4.2)	Y	Y	N	N	N
AppRF Visibility (6.3)	Y	Y	Y	Y	N

What is Application-Aware DPI?

Uses a combination of advanced techniques for application identification:

1. Website URL information identifies popular websites
 2. Signatures are used for “easy to identify” applications
Allows advanced REGEX to be used for performance scaling
 3. Uses protocol grammar analysis to understand complex applications and their current state
 4. Uses advanced heuristics when required
 5. Detects encrypted applications via certificate common names
- To be leveraged in a future releases:
 - Decodes applications inside *unencrypted* tunnels such as ICA
 - Understands and extracts metadata to increase context

AOS 6.4 - AppRF 2.0

1) Incorporates Application-Aware Deep Packet Inspection technology

Uses next-gen techniques, not just signatures

Over 1500 Applications

2) Operates at user role level to provide application control

Block application or categories of apps

- QoS applications
- Bandwidth contracts for applications



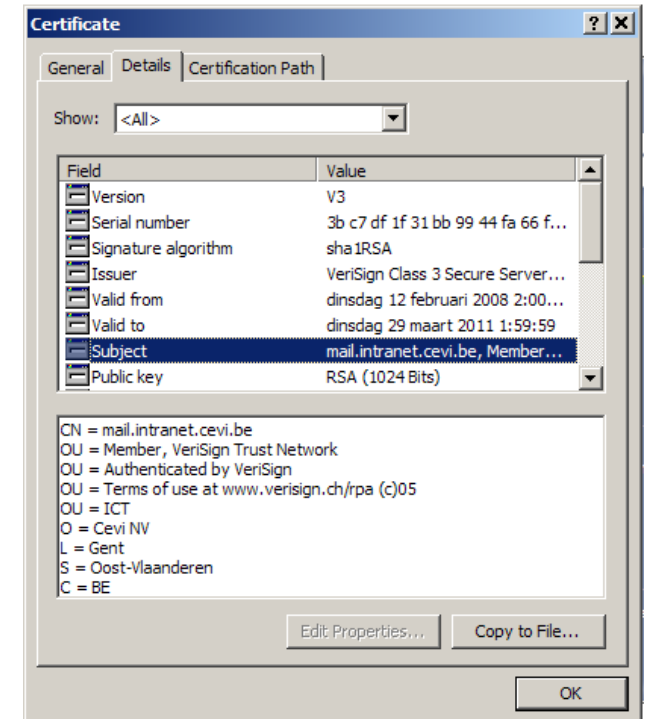
AOS 6.4 - AppRF 2.0

- New Category Dashboard element
- Shows apps by category such as Peer-to-Peer, Streaming video
- New Graphically based application blocking work flow
- New “Global Policy” for easy application of ACLs to all users



Encrypted Applications

- Primary method of classification for encrypted flows is use of the unencrypted certificate information
 - Primarily Common Name
- Certificate is exchanged as part of the initial application startup
- Only allows granularity reflected in the cert name
 - All of facebook, for example, uses a cert with “Facebook” as the CN
- Extraction of metadata or any deeper analysis isn't possible



Application Categories

- Categories are designed to be actionable – control a specific type of user traffic
- Can be used exactly the same way as applications or L4 rules in security policies
 - With a few exceptions, still processed top to bottom – more later
- Can also be used interchangeably with applications in Bandwidth contracts
 - Most specific takes precedence – more on BW contracts later
- Static – built into the image
 - Will likely change slightly over time
- In a future release, users will be able to create their own categories

AOS 6.4 - AppRF 2.0

```
(1810-7210) #show dpi application category all
```

Application Categories			Name	App Category ID	
-----			Applied	-----	-----
Name	App Category ID		----		
Applied			-		
----	-----	-----	-		
-			network-service	12	0
antivirus	1	0	peer-to-peer	13	0
authentication	2	0	social-networking	14	0
cloud-file-storage	3	0	standard	15	0
collaboration	4	0	streaming	16	0
encrypted	5	0	thin-client	17	0
enterprise-apps	6	0	tunneling	18	0
gaming	7	0	unified-communications	19	0
im-file-transfer	8	0	web	20	0
instant-messaging	9	0	webmail	21	0
mail-protocols	10	0			
mobile-app-store	11	0			
			Total application groups = 21		

Showing the contents of an individual category

(1810-7210) #show dpi application category gaming

List of Applications

Name	App ID	App Category	Default Ports	Applied
all-slots-casino	762	gaming	tcp 80	0
cstrike	23	gaming	tcp 27030-27039 udp 1200 27000-27015	0
eve-online	1112	gaming	tcp 80 26000	0
everquest	1282	gaming	tcp 80 7000 7100 udp 3016-3021 9100 9700-9703 32800-33000	0
halflife	590	gaming	udp 6003 7002 27010 27015 27025	0
imvu	809	gaming	tcp 80	0
lineage2	1283	gaming	tcp 53 80 2009 2106 7777 udp 53 80 2009 2106 7777	0
poker-stars	899	gaming	tcp 80 443	0
psn	601	gaming	tcp 80 443	0
quake	157	gaming	tcp 27650 27950 27952 27960 27965 28004 udp 27650 27950 27952 27960 27965 28004	0
runescape	309	gaming	tcp 80 443 43594-43595	0
steam	339	gaming	tcp 80 27014-27050 udp 1024-65535	0
wfc	591	gaming	tcp 443	0
wiiconnect24	600	gaming	tcp 80	0
wow	340	gaming	tcp 80 1119-1120 3724 4000 udp 6112-6114 6881-6999	0
xboxlive	342	gaming	tcp 53 80 3074 udp 53 80 3074	0

Total applications in this category = 16

Enabling DPI

WebUI:

Configuration-> Advanced Services->Stateful Firewall -> global Settings

Jumbo frames processing	<input type="checkbox"/>
Jumbo MTU [1789-9216] bytes	<input type="text"/>
Enable Deep Packet Inspection	<input checked="" type="checkbox"/>
Enable Web Content Classification	<input type="checkbox"/>
Drop packets during web content cache miss	<input type="checkbox"/>

CLI:

```
(MM7210) (config) #firewall dpi
```

Warning: Application visibility is enabled, this change would take effect after controller reload

If controller is not rebooted, 'show firewall' output:

```
DPI Classification    Enabled (*Requires controller reload to take effect*) [Cfg: enabled, PEF  
license: installed]
```

Note: 'firewall dpi' is a local command to be enabled per controller

AppRF 2.0 - Features

Application-Aware Deep Packet Inspection (DPI)

Over 1500 applications (6.4.2.5)

Categories of Application on Dashboard

21 application categories (6.4.2.5)

Application Control at the user role level

- Block applications/categories of apps
- QoS applications
- Throttle applications through bandwidth contracts

Graphically based application blocking workflow

Application Bandwidth Contracts

ArubaOS Layer 4 Firewall Behavior

- **Policy is defined as**
 - *Source ip, dest ip, source(6.3+)/proto-port/service, action*
- **ACL actions**
 - *Firewall actions - permit and deny*
 - *Forwarding actions - src-nat, dst-nat, dual-nat and redirect*
 - *Other actions – blacklist, log, mirror, dot1p-priority, time-range, tos*
- **Other than deny, all actions mean implicit permit**
 - *src-nat implicitly means permit and src-nat*
- **Current ACL behavior – Stop on first ACE match**
 - *Also followed by every firewall vendor as best practice*

ArubaOS Layer 7 Firewall

- **Policy definition extended to include applications:**

```
(MM7210) (config-sess-test_app)#any any ?
```

```
<0-255>                IP protocol number
```

```
STRING                 Name of network service
```

```
any                    Match any traffic
```

```
app                   Application Name
```

```
appcategory          Application Category Name
```

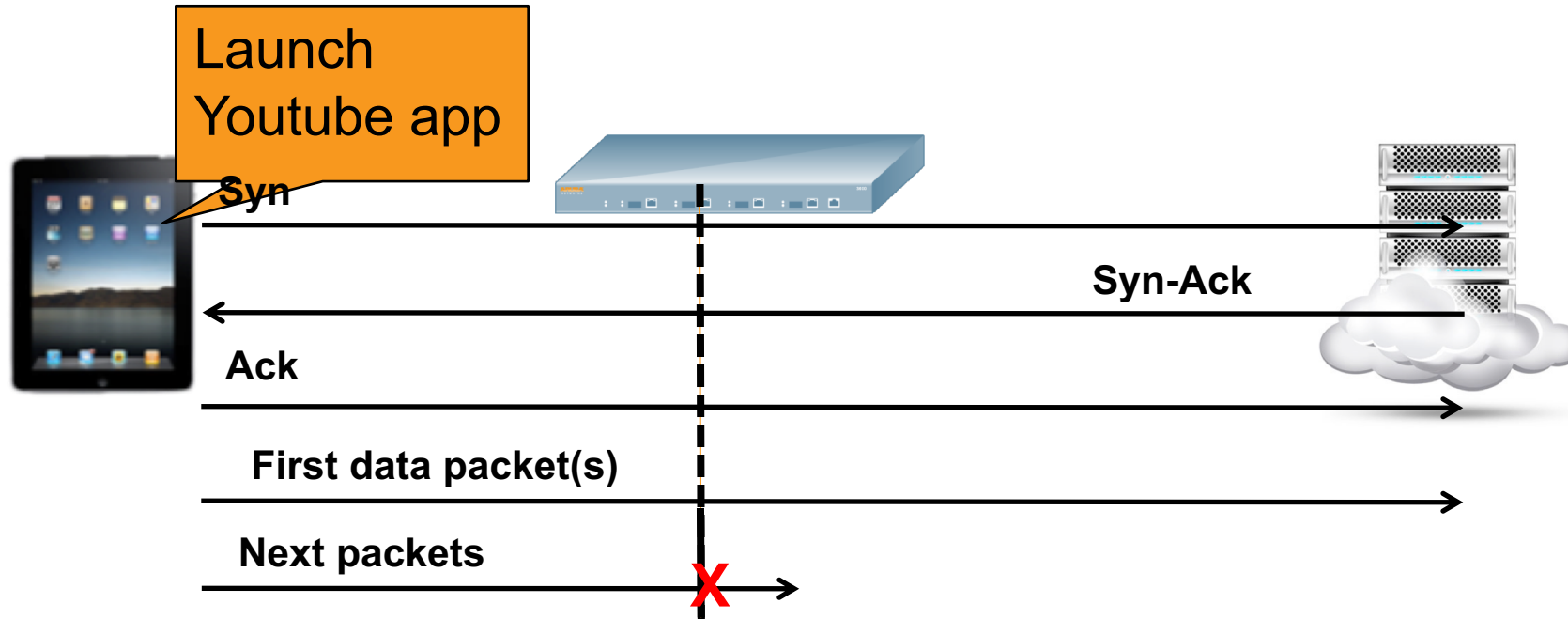
```
icmp                   Internet Control Message Protocol
```

```
tcp                    Match TCP traffic
```

```
udp                    Match UDP traffic
```

- **Application classification requires matching packet contents -**
 - *May need one or more packets in both directions before taking action*
 - *Worse case classification can **take 9 round trips***
- Therefore, rules matching any app rule must “**leak**” packets until the classification is complete

App-based rules create (temporary) implicit Allow



Example:

```
ip access-list session no-gmail
  any any app gmail deny
  any any any permit
```

Pre-classification: the ACL will be converted in datapath as follows, assuming that gmail is served in TCP 443:

```
ip access-list session no-gmail
  any any tcp 443 permit
  any any any permit
```

Post-classification: the ACL is enforcement will be:

```
ip access-list session no-gmail
  any any [tcp 443 & appID "gmail"] deny
  any any any permit
```

Policies restrictions

Datapath functional design:

IP/TCP/UDP headers of a leaked session SHOULD NOT change after classification.

Two Constraints/restrictions:

1. **App rules with forwarding actions do not make sense and will not be allowed.**
2. **In case of policies with mixed forwarding and application rules, the processing order is as follows:**

Forwarding rules are processed FIRST in the flow

When classification is complete, the actions (permit/deny/QoS) specified in the application rules are implemented

No Mixing of Application and Forwarding in a Rule

```
any any app facebook src-nat  
any any app twitter dst-nat  
any any deny
```

What is wrong with the above example?

- **Should we src-nat all traffic until we classify it?**
- **What to do with non-facebook traffic after classification, since they are already established in datapath with NAT?**
- **The second rule will never be hit with traditional layer 4 rules.**

Mixing forwarding and application rules

- **How do we handle a mix of forwarding and application rules such as these?**

```
any any app netflix permit tos 60
```

```
any any tcp 443 src-nat
```

```
any any any deny
```

- 1. We scan the policy for forwarding rules to process first:**

- All tcp 443 traffic will get source NAT'ed until classification is complete

- 2. Once the app is classified, we process the app rule:**

- Netflix traffic is permitted with tos 60 AND remain src-nat'ed

DPI Policies Example - 1

```
ip access-list session app-acl
    any any app facebook permit
    any any appcategory social-networking deny
    any any any permit
```

```
(MM7030) #show datapath session dpi | include facebook,linkedin
```

Source IP	Destination IP	Prot	SPort	DPort	Int-Flag	AppID	AceIdx	Flags
-----	-----	----	-----	-----	-----	-----	-----	-----
10.163.160.111	173.252.88.66	6	58049	443	145	facebook (244)	852/846	FC
173.252.122.1	10.163.160.111	6	443	58048	144	facebook (244)	852/846	
108.174.10.10	10.163.160.111	6	80	58093	144	linkedin (305)	851/847	FD
10.163.160.111	108.174.10.10	6	58093	80	145	linkedin (305)	851/847	FDC
173.252.88.66	10.163.160.111	6	443	58049	144	facebook (244)	852/846	F
10.163.160.111	173.252.122.1	6	58048	443	145	facebook (244)	852/846	C

DPI Policies Example - 2


```
ip access-list session appcat-acl
    any any appcategory social-networking deny
    any any app facebook permit
    any any any permit
```

```
(MM7030) #show datapath session dpi | include facebook
```

Source IP	Destination IP	Prot	SPort	DPort	Int-Flag	AppID	AceIdx	Flags
10.163.160.111	173.252.88.68	6	57926	443	145	facebook (244)	820/814	FDYC
173.252.88.128	10.163.160.111	6	443	57927	144	facebook (244)	820/814	FD
173.252.88.68	10.163.160.111	6	443	57926	144	facebook (244)	820/814	FDY
173.252.88.68	10.163.160.111	6	443	57925	144	facebook (244)	820/814	FD
10.163.160.111	173.252.88.68	6	57925	443	145	facebook (244)	820/814	FDYC
10.163.160.111	173.252.88.128	6	57927	443	145	facebook (244)	820/814	FDC

Unclassified Applications

After some 8-9 packets of round trips, we will give up on classifying the application

Unclassified Applications  Unknown Traffic Flow

Unclassified applications not matching any L3 rules will take the default action specified in the ACL list

Unclassified apps
not matching L3
rules will be blocked
in this example

```
any any app facebook permit tos 60
any any tcp 443 permit
any any any deny log
```

**Unknown flow on port 80 will hit the
default action in this ACL.**

New Policy Containers

- **New Dashboard-based Workflow introducing two policy containers (ACL) created by default:**
 - Global ACL, namely global-sacl
 - AppRF user-role ACL, namely apprf-role_name-sacl
- **Rules under Global ACL apply to all user-roles**
- **Global ACL will always be in position 1 of every user-role**
- **Rules under AppRF user-role ACL apply to only specific role**
- **AppRF user-role ACL will always be in position 2 of every user-role**
- **These ACLs support only App based rules and their positions can not be altered**

Global and AppRF policies in every user role

Security > Access Control > User Roles

User Roles	System Roles	Policies	Time Ranges	Guest Access
Name	Firewall Policies			
authenticated	global-sacl/,apprf-authenticated-sacl/,ra-guard/,allowall/,v6-allowall/			
default-via-role	global-sacl/,apprf-default-via-role-sacl/,allowall/			
default-vpn-role	global-sacl/,apprf-default-vpn-role-sacl/,ra-guard/,allowall/,v6-allowall/			
guest	global-sacl/,apprf-guest-sacl/,ra-guard/,http-acl/,https-acl/,dhcp-acl/,icmp-acl/,dns-acl/,dhcp-acl/,v6-icmp-acl/,v6-dns-acl/			
guest-logon	ra-guard/,logon-control/,captiveportal/,v6-logon-control/,captiveportal6/			
logon	ra-guard/,logon-control/,captiveportal/,vpnlogon/,v6-logon-control/,captiveportal6/			

Global and Per-Role ACLs

access-list List

Position	Name	Type	Location
1	global-sacl	session	
2	apprf-wpa2psk-sacl	session	
3	wireless	session	

global-sacl

Priority	Source	Destination	Service	Application	Action	TimeRange	Log	Expired	Queue	TOS
1	any	any		app bittorrent	deny				Low	

apprf-wpa2psk-sacl

Priority	Source	Destination	Service	Application	Action	TimeRange	Log	Expired	Queue	TOS	802
1	any	any		app netflix	deny				Low		

wireless

Priority	Source	Destination	Service	Application	Action	TimeRange
1	any	any		appcategory instant-messaging	permit	
2	any	any		app facebook	deny	
3	any	any		app amazon	permit	
5	any	any	tcp 3389		deny	
7	any	any	any		redirect tunnel 1	

Improved Application Visibility and Control

Total traffic: 204.8 M | Click on any rectangle to filter

Block / Unblock Throttle QoS

All Traffic Web Content (35 % of all traffic)

App Categories



Details

Roles



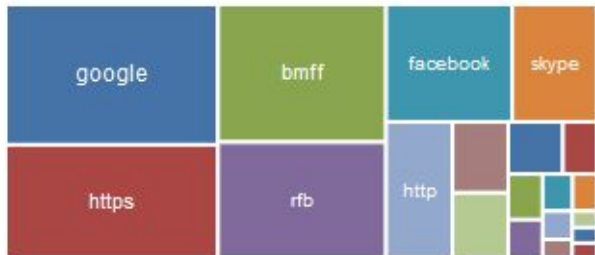
Details

WLANS



Details

Applications



Details

Destinations



Details

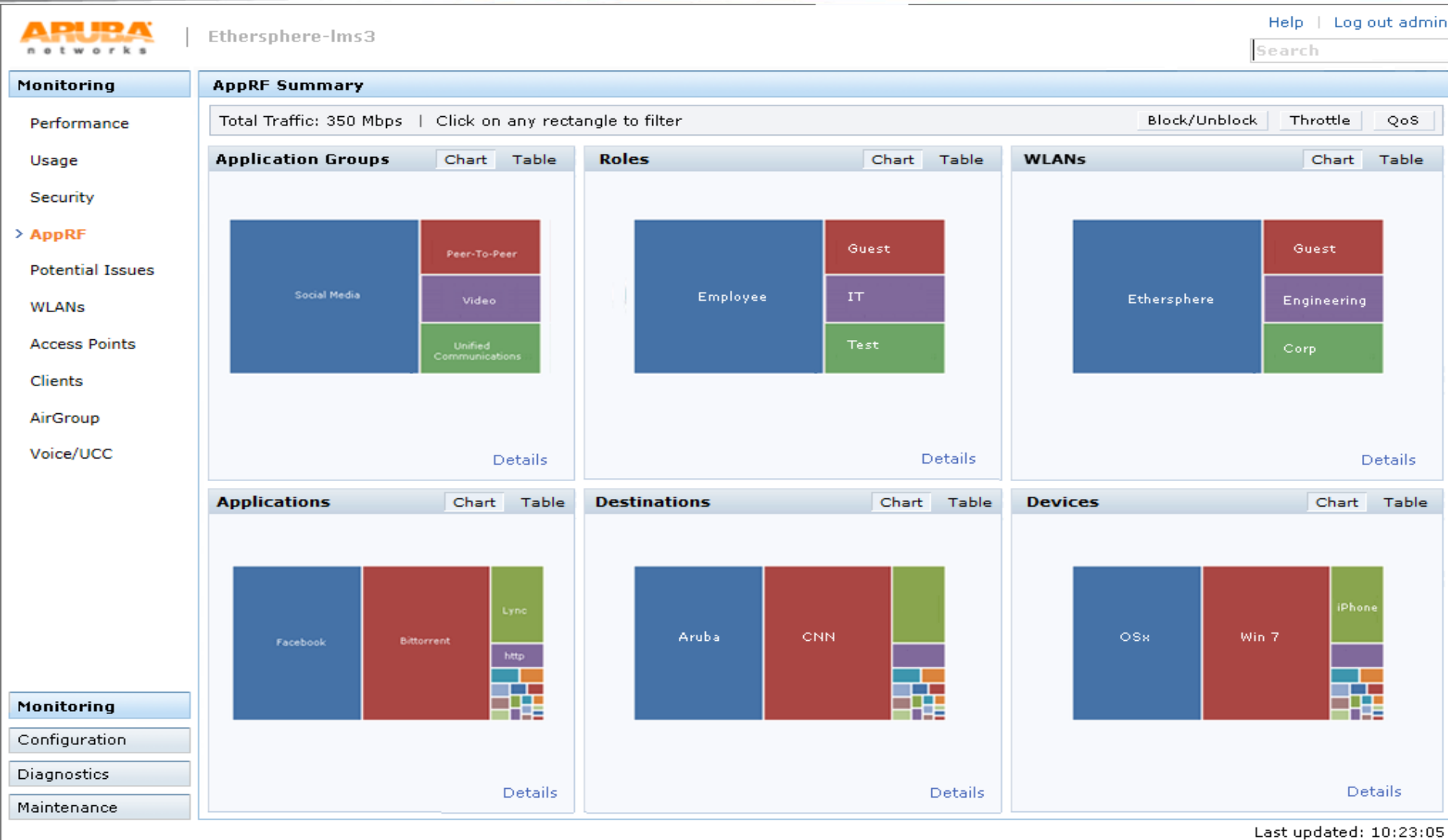
Devices



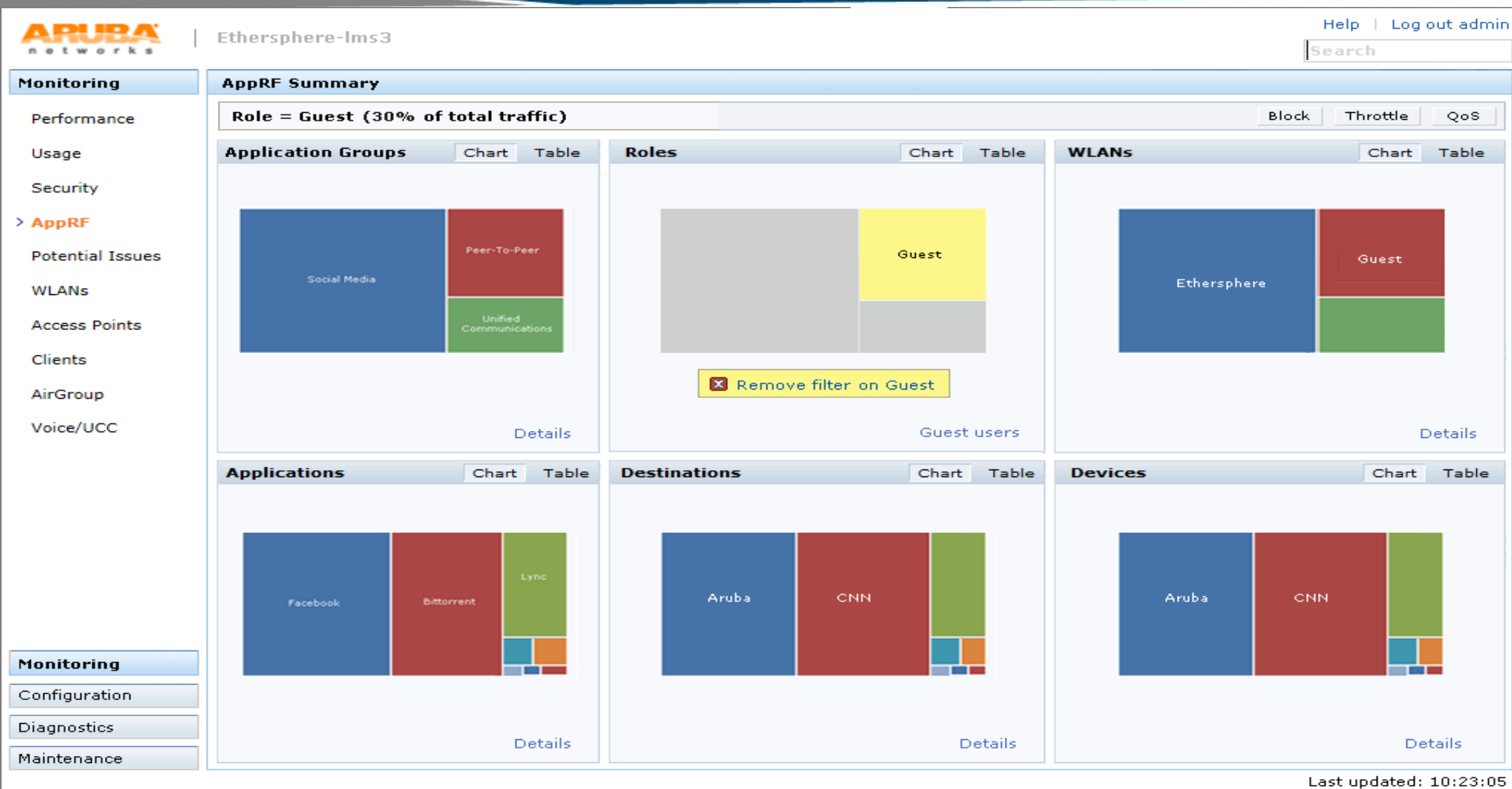
Details

Disable Firewall Visibility

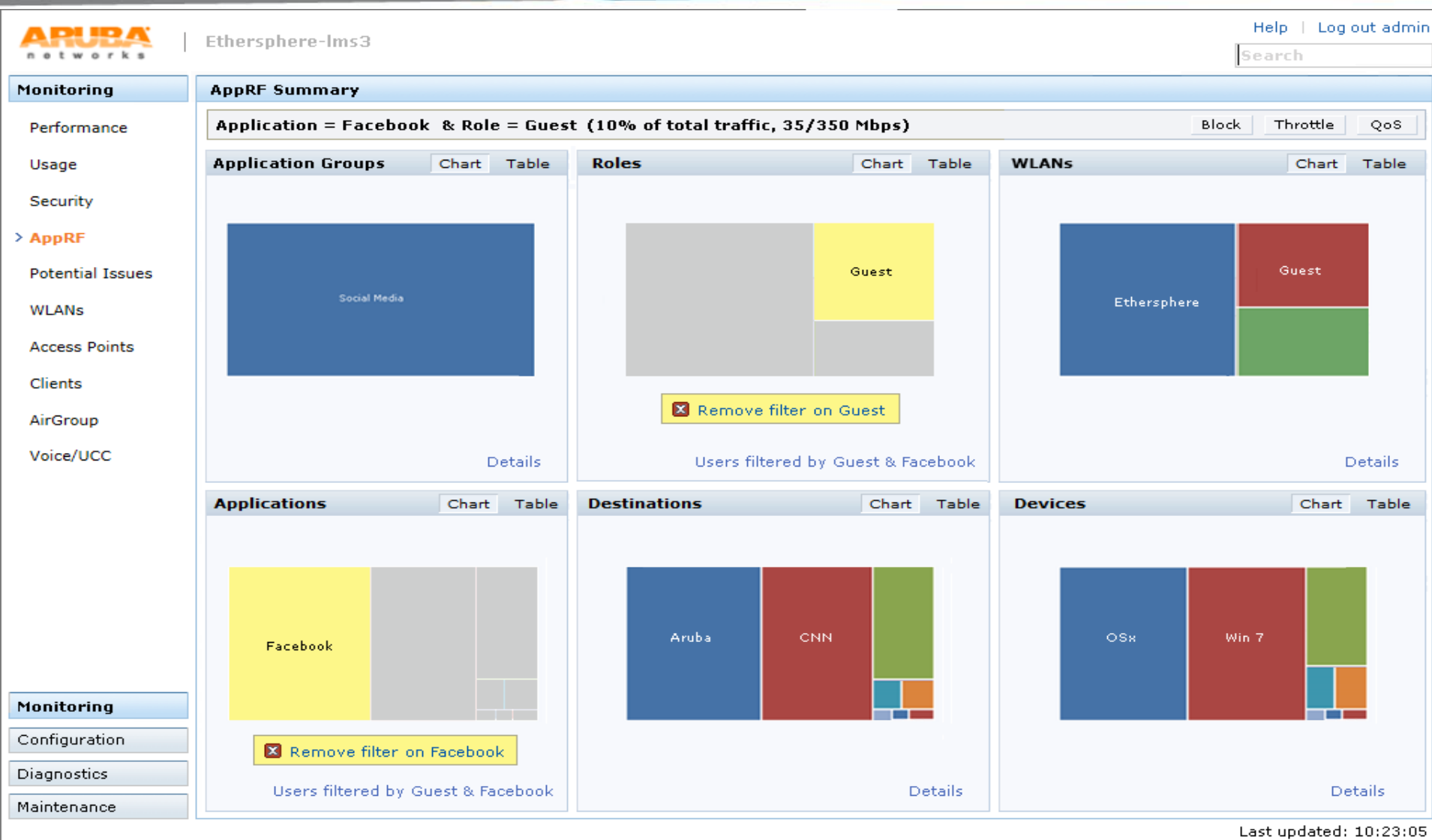
Improved Application Visibility and Control



Cont..



Cont..



Cont..

ARUBA
networks

Ethersphere-lms3

Help | Log out admin

Search

Monitoring

Performance

Usage

Security

> **AppRF**

Potential Issues

WLANs

Access Points

Clients

AirGroup

Voice/UCC

Monitoring

Configuration

Diagnostics

Maintenance

AppRF Summary

Application = Facebook & Role = Guest (10% of total traffic, 35/350 Mbps)

Block Throttle QoS

Application Groups Chart Table

Roles Chart Table

WLANs Chart Table

Applications Chart Table

Destinations Chart Table

Devices Chart Table

Deny Application Facebook for Role Guest

A rule to deny Facebook will be created and added to the Guest role.

Show policies for Guest role

OK Cancel

Social Media

Ethersphere

Guest

Facebook

Aruba

CNN

OSx

Win 7

Remove filter on Facebook

Users filtered by Guest & Facebook

Details

Users filtered by Guest & Facebook

Details

Details

Details

Details

Details

Last updated: 10:23:05

Application Bandwidth Contracts

- **Global Bandwidth contracts for applications and application groups**

Apr 2 14:26:00 webui[3281]: USER:admin@104.36.248.10 COMMAND:<dpi global-bandwidth-contract appcategory "mobile-app-store" upstream mbits 2 > -- command executed successfully

Apr 2 14:26:00 webui[3281]: USER:admin@104.36.248.10 COMMAND:<dpi global-bandwidth-contract appcategory "mobile-app-store" downstream mbits 10 > -- command executed successfully

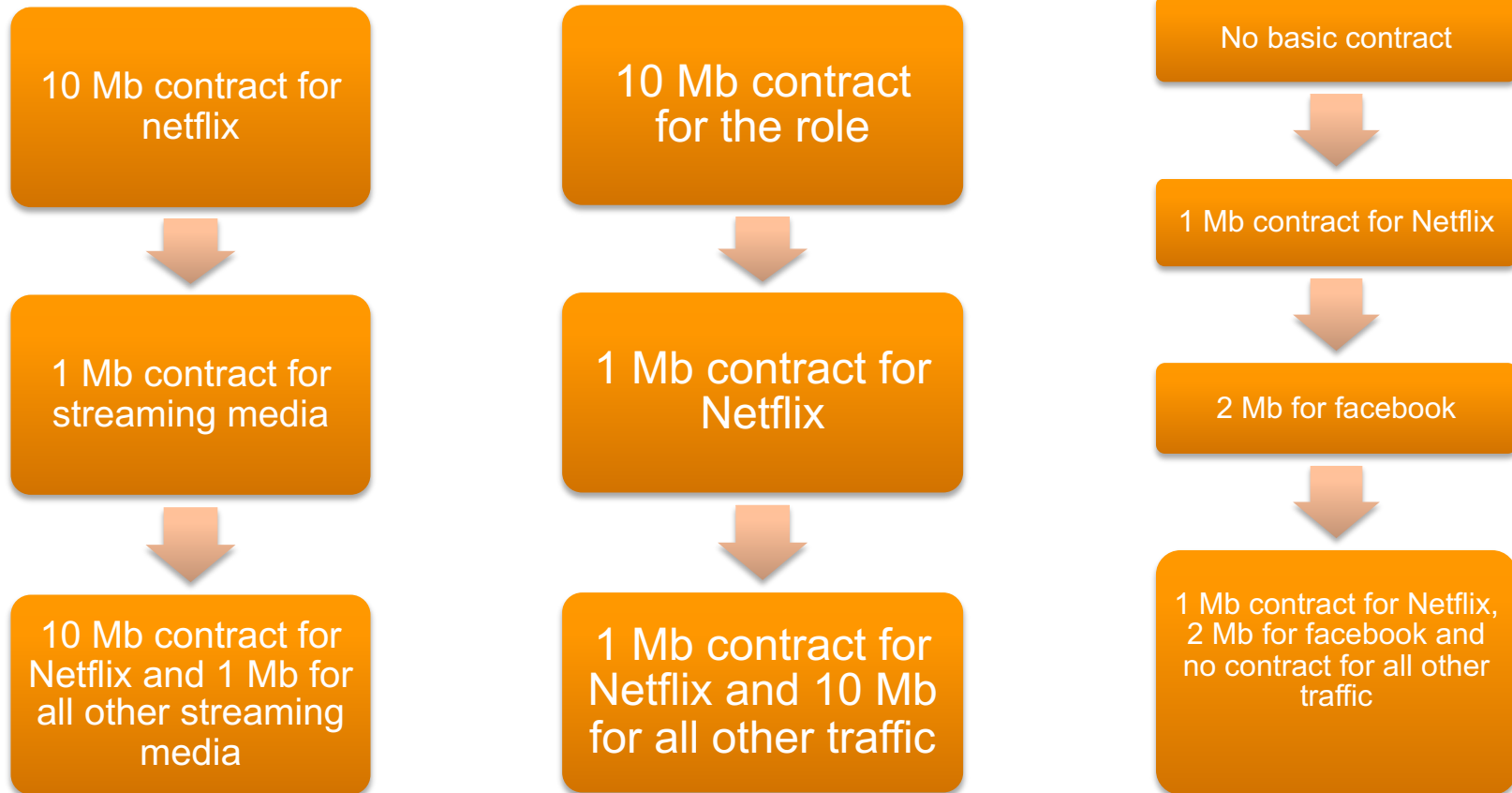
- **AppRF supports only Role-Based Bandwidth contracts**
 - Not Per-User or AP-Group

Apr 2 14:47:42 webui[3281]: USER:admin@104.36.248.10 COMMAND:<aaa bandwidth-contract "authenticated-netflix-dw-bw" mbits 5 > -- command executed successfully

Apr 2 14:47:42 webui[3281]: USER:admin@104.36.248.10 COMMAND:<user-role "authenticated" bw-contract app "netflix" "authenticated-netflix-dw-bw" downstream > -- command executed successfully

- **Application-based and “generic bandwidth based” contracts can co-exist**

Bandwidth Contract Examples



ARUBA
networks

Ethersphere-lms3

Help | Log out admin

Search

Monitoring

Performance

Usage

Security

> AppRF

Potential Issues

WLANS

Access Points

Clients

AirGroup

Voice/UCC

Monitoring

Configuration

Diagnostics

Maintenance

AppRF Summary

Application = Facebook (20% of total traffic, 70/350 Mbps)

Block Throttle QoS

Application Groups

Chart Table

Social Media

Details

Roles

Chart Table

Employee

Guest

IT

Test

Details

WLANS

Chart Table

Ethersphere

Guest

Details

Applications

Chart Table

Facebook

Remove filter on Facebook

Facebook users

Destinations

Chart Table

Aruba

CNN

Details

Devices

Chart Table

OSx

Win 7

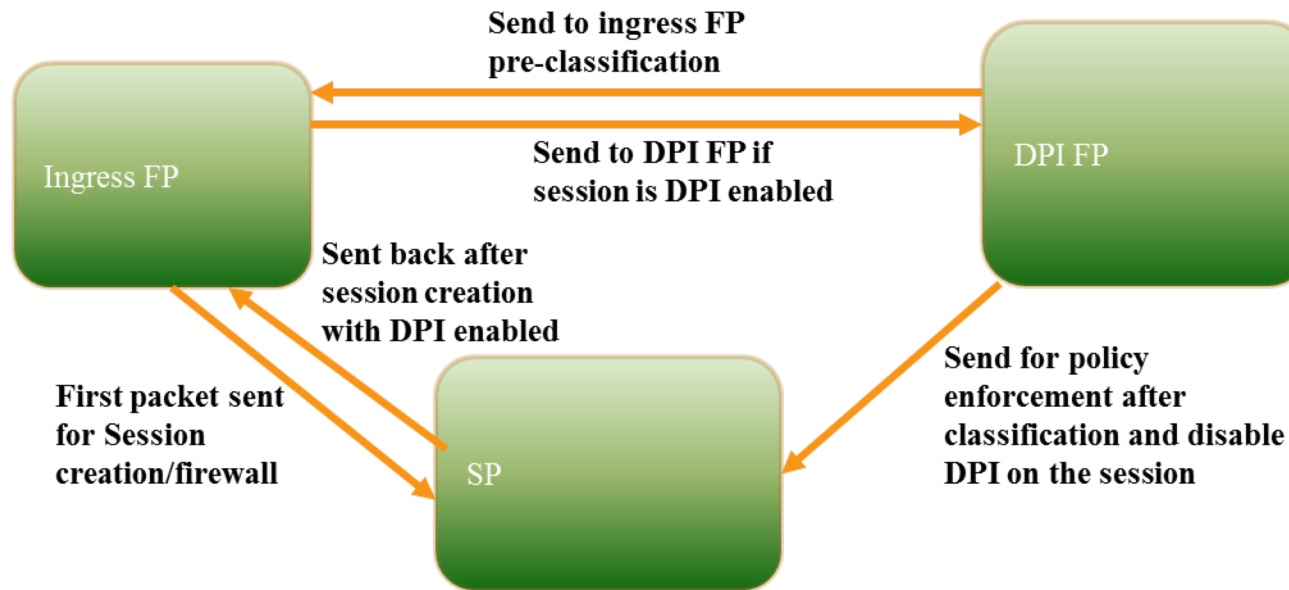
Details

Last updated: 10:23:05

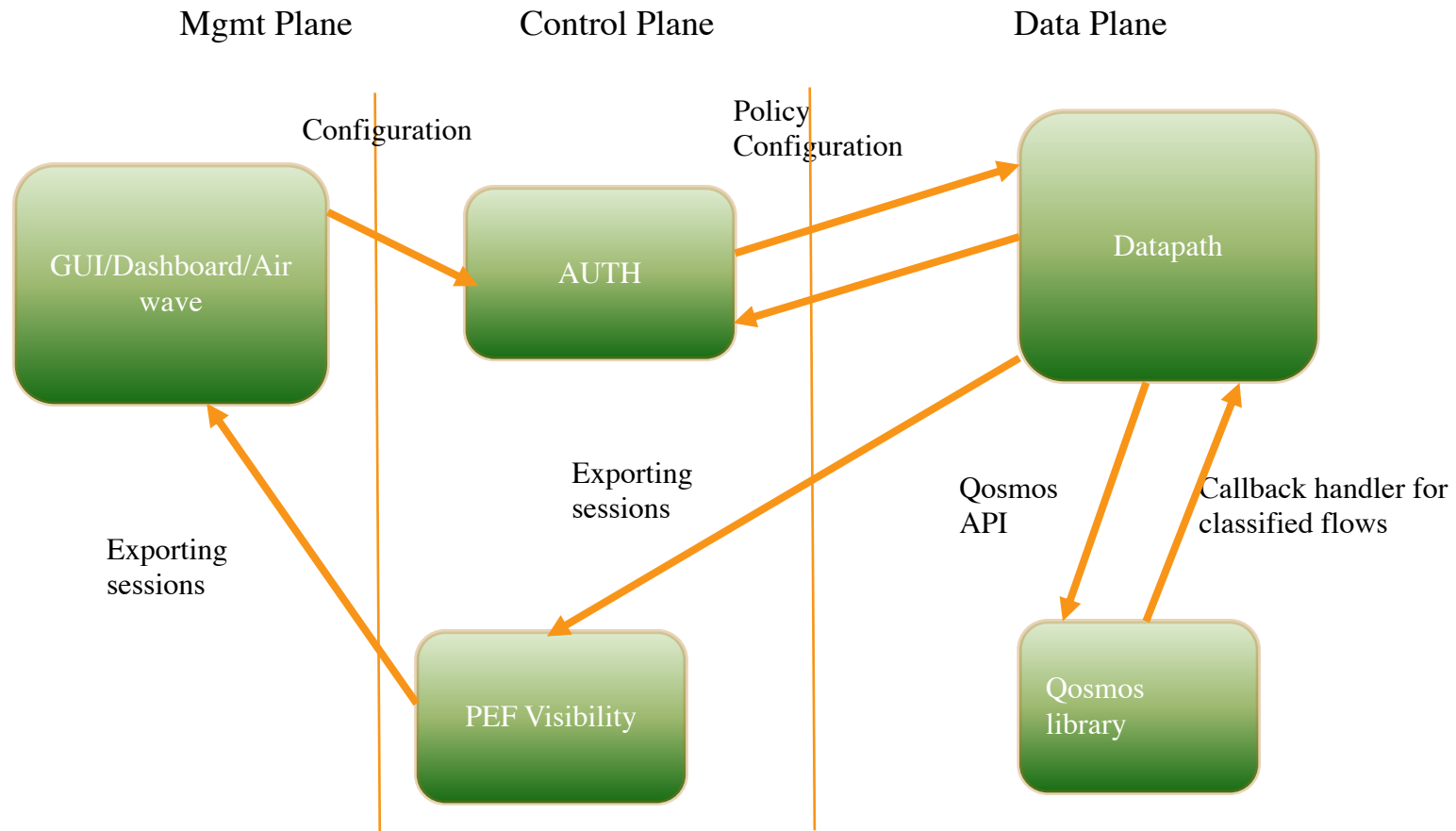
New "Throttle" action

High-Level Datapath Architecture

- New DPI thread added for the classification
 - 1 thread used on 7210 and 70xx
 - 4 threads used on 7220, 7240
- Packets will be sent to this thread until they are classified or we give up
 - After 8-9 packets, we will classify as “Not-Classified”
- Flow returned to fast path post classification



High-Level Controller Architecture



Note on Performance Impact

- **There is no performance impact for a flow if there are no DPI rules configured for its policy**
- **Once DPI rules are applied, there will be an impact on session establishment, since the packets must be sent to the DPI slow path**
 - Varies by application
- **Crypto throughput numbers with DPI turned on are 25-30% less on 7240 than DPI Disabled as we take out 4 FPCPUs for DPI**
- **There is no increase in latency after a connection is classified and exits the DPI slow path**

APPRF TROUBLESHOOTING TIPS

Know your ACLs

- **show acl acl-table | include <User-role>** => Role ACL number
- **Show acl ace-table acl xx** => list of ACE numbers in datapath
- **show datapath acl id 65** => ACL hits in datapath
- **Check ACLs hits in the datapath**
- **Examples:**

```
(MM7030) (config) # show acl acl-table | include dpi-role
```

ACL	Type	ACE Index	Rule Count	Ace Count	Name
---	----	-----	-----	-----	----
53	session	0	0	1	apprf-dpi-role-sacl
65	role	497	8	9	dpi-role

```
(MM7030) # show rights dpi-role
```

1	global-sacl	session
2	apprf-dpi-role-sacl	session
3	apprules	session

ACE entries Dump

```
ip access-list session aprules
```

```
any any app netflix permit tos 60
any any app facebook permit
any any appcategory gaming deny
any any svc-dhcp permit
user any svc-dns src-nat pool extern
user any svc-https src-nat pool extern
user any svc-http src-nat pool extern
user any svc-icmp src-nat pool extern
```

```
(MM7030) (config) #show acl ace-table acl 65
```

```
497: any any app 734 f8081001:permit tos/sendresp
498: any any app 244 f8080001:permit
499: any any appcategory 7 f8080000:deny
500: any any 17 0-65535 67-68 f80001:permit
501: user any 17 0-65535 53-53 f80011:permit snat pool:2
502: user any 6 0-65535 443-443 f80011:permit snat pool:2
503: user any 6 0-65535 80-80 f80011:permit snat pool:2
504: user any 1 0-65535 0-65535 f80011:permit snat pool:2
505: any any 0 0-0 0-0 f180000:deny
```


Datapath rules hits

(MM7030) #show datapath acl id 65

Datapath ACL 65 Entries

Flags: P - permit, L - log, E - established, M/e - MAC/etype filter
S - SNAT, D - DNAT, R - redirect, r - reverse redirect m - Mirror
I - Invert SA, i - Invert DA, H - high prio, O - set prio
A - DPI PEF, T - set TOS, 4 - IPv4, 6 - IPv6
C - Classify Media, a - Disable Scanning

```
1:  any  any  app 734  PTA4  hits 29  0,
2:  any  any  app 244  PA4   hits 49  0,
3:  any  any  appcategory 7  A4    0,
4:  any  any  17 0-65535 67-68  P4   hits 14  0,
5:  user any  17 0-65535 53-53  PS4  hits 2706 0,
6:  user any  6 0-65535 443-443 PS4  hits 1180 0,
7:  user any  6 0-65535 80-80  PS4  hits 3755 0,
8:  user any  1 0-65535 0-65535 PS4    0,
9:  any  any  any  46  hits 546  0,
```

Datapath DPI Table

Datapath Session Table Entries

Flags: F - fast age, S - src NAT, N - dest NAT D - deny, R - redirect, Y - no syn
 H - high prio, P - set prio, T - set ToS C - client, M - mirror, V - VOIP
 Q - Real-Time Quality analysis I - Deep inspect, U - Locally destined
 E - Media Deep Inspect, G - media signal A - Application Firewall Inspect

Source IP	Destination IP	Prot	SPort	DPort	ToS	Int-Flag	PktsDpi	AppID		AceIdx	Flags
10.163.160.113	74.125.129.103	6	44707	443	24	1145	1	google	(54)	502/502	STC
216.58.192.14	10.163.160.90	6	443	33782	24	144	1	google	(54)	502/502	N
10.163.160.112	216.58.192.14	6	39418	443	24	145	1	google	(54)	502/502	STC
10.163.160.113	216.58.192.14	6	33782	443	24	1145	1	google		502/502	
74.125.129.103	10.163.160.90	6	443	44707	24	144	3	google		502/502	
216.58.192.14	10.163.160.90	6	443	39418	24	144	0	google		502/502	
10.163.160.112	204.225.145.60	6	39414	80	0	145	1	imvu	(809)	503/499	FSDC
204.225.145.60	10.163.160.90	6	80	39413	0	144	0	imvu	(809)	503/499	FND
173.252.88.68	10.163.160.90	6	443	40721	0	144	1	facebook	(244)	502/498	N
10.163.160.113	173.252.88.68	6	40721	443	0	1145	1	facebook	(244)	502/498	SC
10.163.160.111	54.244.248.250	6	51947	443	60	145	1	netflix	(734)	502/497	STC
54.244.248.250	10.163.160.90	6	443	51947	60	144	0	netflix	(734)	502/497	NT

Pre-Class.

ACE

Post-Class.

ACE

AppRF Datapath Session Counters

(MM7030) # show datapath session dpi counters

Datapath Session DPI counters

G - Global Counters

-----+-----+-----+-----+-----+-----+-----+						
	Application		Application	Current Active	Total	
Cpu	AppID	Name	Category	Sessions	Sessions	
-----+-----+-----+-----+-----+-----+-----+						
G	0	Not Classified	Not Classified	25	11602	
G	32	dns	network-service	0	57	
G	54	google	web	0	64	
G	67	http	web	0	145	
G	68	https	web	2	38	
G	70	icmp	network-service	0	38	
G	92	isakmp	encrypted	0	2	
G	128	nbns	network-service	2	288	
G	137	ntp	network-service	0	124	
G	185	smb	network-service	0	137	
G	199	ssl	encrypted	0	7	

Issues? What To Collect?

- **Application Classification issue**
 - Client tcp/ip packet capture exhibiting the issue
 - Show datapath session dpi table | include <client_ip>
 - Controller logs
 - Replicate the issue
- **Bandwidth Contract issue**
 - Same as above
 - Show datapath bwm
- **High Datapath CPU (DPI suspected)**
 - Multiple iterations of 'show datapath message-queue'
 - Controller logs

8.x-Custom Applications & Category in AppRF & proto bundle upgrade

Introduction

- Support for updating newer applications signature set without controller reload.
- Mechanism to create newer application at run-time on MM and push this new application/signature to all the local controllers.
- Support to use any internal apps/sites for classification other than standard apps.
- Creating user defined/custom app category.
- This PPT covers following features,
 - Protobundle upgrade
 - Custom Applications
 - Custom App category
 -

Feature Description

The AppRF 2.0 on MM can be sub divided into:

- Support for PDB - Protocol Database Bundle - Upgrade obviating controller reload.
- Creation of customized Application configuration (custom-app) on the MM and pushing it into MD's on the fly.
- Custom app category creation.

The scope of the protocol bundle update changes are as below:

- The protocol database image is provided by Aruba to the customer. This could happen more frequently than a patch release.
- We have to copy this file to MM flash and activate the proto bundle.

The scope of the custom-app creation change is as below:

- Users can define new applications for DPI on the MM. This application definition is stored in the MM in a binary application signature format. When the configuration is pushed to the MDs, this binary format of the application signature is appended to the active protocol signature set on the MD's. The MD's thus can support the customer defined application on the fly.

The scope of custom app category:

- User define category can map to user defined custom applications. Thus we can configure rules based on category.

Continuation...

- Custom app/category and proto bundle activation configuration should be done under /md.
- Custom applications of maximum limit is 64. In Each custom app,16 rules is the max limit.
- Custom app categories of maximum limit is 32.
- Custom app can be delete only after deleting all the rules in the custom app.
- Custom app has precedence over standard apps while classifying.
- Maximum string length of custom app each param is 127.
- We don't support changing the custom app ports from default(80,443).
- We have to input 1-64 id's while configuring the custom app then once config synced to MD. Each app will assign from DPI app id(6145-6208).

Both id's will display in "show dpi application custom-app all" in MD.

Ex: user defined app id is 1 ➡ 6145

user defined app id is 10 ➡ 6155

- We have to input 1-32 id's while configuring the custom app category then once config synced to MD.Each app category will get assign from DPI app id(32-63).

Both id's will display in "show dpi application category user-defined all" in MM and MD.

Ex: User-Defined CatID is 1 ➡ 32

User-Defined CatID is 22 ➡ 53

Configuration

- custom Apps can be configured for both http and https protocols.
- For http custom app, users can configure a given custom app based on following combinations:
 - ✓ Based on http host/server name and http uri parameters.
 - ✓ Based on http referrer name.
- For https custom app, users can configure a given custom app based on following combinations:
 - ✓ Based on https common name parameter.

Configuration(Cont...)

Input character support, Custom App

```
(PAVAN-SCM-21) ^[md] (config) #dpi custom-app
```

<appname> Name of custom application; Allowed char set is a-z, 0-9 and '_'

```
(PAVAN-SCM-21) [md] (config) #dpi custom-app aruba
```

<appID> Unique ID of the application between 1 and 64

```
(PAVAN-SCM-21) [md] (config) #dpi custom-app aruba 1
```

```
(PAVAN-SCM-21) ^[md] (config-submode) #
```

appcategory Application Category Name String

http HTTP

https HTTPS

no Delete Command

```
(PAVAN-SCM-21) ^[md] (config-submode) #http hostname-param
```

<hostname> HTTP Host Name String; Allowed char set alpha-num, -, and .

```
(PAVAN-SCM-21) ^[md] (config-submode) #
```

```
(PAVAN-SCM-21) ^[md] (config-submode) #http hostname-param arubanetowrks.com uri-param
```

<uri> HTTP Uniform Resource Identifier String; Allowed char set alpha-num, ?, -, _, /, &, =, ., +, and %

```
(PAVAN-SCM-21) ^[md] (config-submode) #
```

Configuration(Cont...)

```
(PAVAN-SCM-21) ^[md] (config-submode)#https common-name
```

<commonname> HTTPS Common Name String; Allowed char set is alpha-num, -, and .

```
(PAVAN-SCM-21) ^[md] (config-submode)#
```

CUSTOM APP CATEGORY:

```
(PAVAN-SCM-21) ^[md] (config) #dpi appcategory
```

STRING Name of application Category; Allowed char set is a-z,
0-9 and '_', '-'

```
(PAVAN-SCM-21) ^[md] (config) #
```

```
(PAVAN-SCM-21) [md] (config) #dpi appcategory aruba
```

<categoryId> Provide Unique ID for the category between 1 and 32

Configuration(Cont...)

```
(PAVAN-SCM-21) [md] (config) #dpi custom-app aruba 1
(PAVAN-SCM-21) [md] (config-submode)#http hostname-param arubanetworks.com
(PAVAN-SCM-21) ^[md] (config-submode)#http hostname-param arubanetworks.com uri-param /solutions
(PAVAN-SCM-21) ^[md] (config-submode)#https common-name arubanetworks.com
(PAVAN-SCM-21) ^[md] (config-submode)#http referer-param arubanetworks
(PAVAN-SCM-21) ^[md] (config-submode)#!
(PAVAN-SCM-21) ^[md] (config) #write memory
(PAVAN-SCM-21) [md] (config) #show dpi custom-app aruba
```

Custom Application Detailed Output

```
-----
Rule ID   Custom Name   Protocol   Hostname           CommonName          Referrer            Uri
-----
1         aruba          http       arubanetworks.com  --                  --                  --
2         aruba          http       arubanetworks.com  --                  --                  /solutions
3         aruba          http       --                  --                  arubanetworks       --
4         aruba          https      --                  arubanetworks.com  --                  --
(PAVAN-SCM-21) [md] (config) #
(PAVAN-SCM-21) [md] (config) #
```

NOTE:

=====

- ✓ For hostname/common-name arubanetworks.com, "." regexp pattern will prepend in backend. It will be "(.*\\.)?arubanetworks\\.com"
- ✓ Suppose if we add hostname as www.arubanetworks.com. Rule will be "(.*\\.)?www\\.arubanetworks\\.com"
- ✓ For referer we should add only arubanetworks, "." will be prepend and append the rule. Rule will be "(.*\\.)?arubanetworks\\..*" We should not add www.arubanetworks.com or arubanetworks.com.

Configuration(Cont...)

→Config in MD. By default custom app fall under web category.

```
(PAVAN-MN-7220) #show dpi custom-app aruba
```

Custom Application Detailed Output

Rule ID	Custom Name	Protocol	Hostname	CommonName	Referrer	Uri
1	aruba	http	arubanetworks.com	--	--	--
2	aruba	http	arubanetworks.com	--	--	/solutions
3	aruba	http	--	--	arubanetworks	--
4	aruba	https	--	arubanetworks.com	--	--

```
(PAVAN-MN-7220) #
```

→This Command output available only in MD.it has user defined app id,dpi app id,appname and category details. App id(6145) will use for classification.

```
(PAVAN-MN-7220) #show dpi application custom-app aruba
```

Custom Applications

Name	App ID	App Category	Default Ports	User-Defined AppID	Applied
aruba	6145	web	tcp 80,443	1	0

```
(PAVAN-MN-7220) #
```

```
(PAVAN-MN-7220) #
```

Configuration(Cont...)

→**Creation of custom app category and assigning the custom app to custom app category.**

```
(PAVAN-SCM-21) [md] (config) #dpi appcategory aruba 1
(PAVAN-SCM-21) ^[md] (config) #dpi custom-app aruba 1
(PAVAN-SCM-21) ^[md] (config-submode)#appcategory aruba
(PAVAN-SCM-21) ^[md] (config-submode)#!
(PAVAN-SCM-21) ^[md] (config) #write memory
(PAVAN-SCM-21) [md] (config) #show dpi application category user-defined all
```

User-defined Application Categories

Name	App Category ID	User-Defined CatID	Applied
aruba	32	1	0

Total application groups = 1

```
(PAVAN-SCM-21) [md] (config) #
```

→**appcategory of app changed from web to aruba.**

```
(PAVAN-SCM-21) [md] (config) #show dpi custom-app all
```

Custom Applications Summary

Custom Name	App ID	App Category	Num of Rules
aruba	1	aruba	4
great	47	web	1

Total applications = 2

```
(PAVAN-SCM-21) [md] (config) #
```

Configuration(Cont..)

→MD output.

```
(PAVAN-MN-7220) #show dpi application custom-app aruba
```

Custom Applications

Name	App ID	App Category	Default Ports	User-Defined AppID	Applied
aruba	6145	aruba	tcp 80,443	1	0

```
(PAVAN-MN-7220) #
```

```
(PAVAN-MN-7220) #show dpi application category user-defined all
```

User-defined Application Categories

Name	App Category ID	User-Defined CatID	Applied
aruba	32	1	0

Total application groups = 1

```
(PAVAN-MN-7220) #show dpi application category user-defined aruba
```

List of Applications

Name	App ID	App Category	Default Ports	Applied
aruba	6145	aruba	tcp 80,443	0

Total applications in this category = 1

```
(PAVAN-MN-7220) #
```

Classification of custom app

Aruba app classification. Providing the one session for each rule classification.

hostname rule classification,

show datapath session dpi output.

10.15.100.110	115.112.3.4	6	49374	80	0/0	0	0	0	tunnel	16	1	173	11527
3bab6	ca3	401	1	none	aruba			(6145)	644/0	C			
00:00:00:00:00:00 6b													
115.112.3.4	10.15.100.110	6	80	49374	0/0	0	0	0	tunnel	16	4	0	0
8486d	0	400	0	none	aruba			(6145)	0/0				
00:00:00:00:00:00 6b													

```
▶ Frame 2034: 426 bytes on wire (3408 bits), 426 bytes captured (3408 bits) on interface 0
▶ Ethernet II, Src: IntelCor_71:1f:44 (00:1e:65:71:1f:44), Dst: ArubaNet_01:b6:d8 (00:1a:1e:01:b6:d8)
▶ Internet Protocol Version 4, Src: 10.15.100.110, Dst: 115.112.3.4
▶ Transmission Control Protocol, Src Port: 49374 (49374), Dst Port: 80 (80), Seq: 1, Ack: 1, Len: 372
▲ Hypertext Transfer Protocol
  ▶ GET / HTTP/1.1\r\n
    Host: www.arubanetworks.com\r\n
    Connection: keep-alive\r\n
    Upgrade-Insecure-Requests: 1\r\n
    User-Agent: Mozilla/5.0 (Windows NT 6.1) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/51.0.2704.103 Safari/537.36\r\n
    Accept: text/html,application/xhtml+xml,application/xml;q=0.9,image/webp,*/*;q=0.8\r\n
    Accept-Encoding: gzip, deflate, sdch\r\n
    Accept-Language: en-US,en;q=0.8\r\n
    \r\n
    [Full request URI: http://www.arubanetworks.com/]
    [HTTP request 1/10]
    [Response in frame: 2915]
    [Next request in frame: 2935]
```


Classification(Cont...)

Referrer param rule classification,

show datapath session dpi output.

```
10.15.100.110 208.89.12.87 6 49252 80 0/0 0 0 0 tunnel 16 5e 0 0
95b87 ca3 401 1 none aruba (6145) 644/0 C
00:00:00:00:00:00 a2

208.89.12.87 10.15.100.110 6 80 49252 0/0 0 0 0 tunnel 16 66 3 400
4bc40 0 400 0 none aruba (6145) 0/0
```

▶ Frame 4127: 797 bytes on wire (6376 bits), 797 bytes captured (6376 bits) on interface 0

▶ Ethernet II, Src: IntelCor_71:1f:44 (00:1e:65:71:1f:44), Dst: ArubaNet_01:b6:d8 (00:1a:1e:01:b6:d8)

▶ Internet Protocol Version 4, Src: 10.15.100.110, Dst: 208.89.12.87

▶ Transmission Control Protocol, Src Port: 49252 (49252), Dst Port: 80 (80), Seq: 1, Ack: 1, Len: 743

▶ Hypertext Transfer Protocol

▶ [truncated]GET /api/js/15299416?sid=1iUVMU0oSxOX-ZndUW4S1A.0e05246cbb277fae478b02d7a69a35a0a5aa87d0&cb=lpCb97929x53223&t=sp&ts=1466335981953&pid=7467656342&tid=2582505288&vid=cqi0hLm4Qni8j19UrvxVzw&rvt=1466

Host: va.v.liveperson.net\r\n

User-Agent: Mozilla/5.0 (Windows NT 6.1; rv:47.0) Gecko/20100101 Firefox/47.0\r\n

Accept: */*\r\n

Accept-Language: en-US,en;q=0.5\r\n

Accept-Encoding: gzip, deflate\r\n

Referer: http://www.arubanetworks.com/\r\n

▶ Cookie: LPSessionID=1iUVMU0oSxOX-ZndUW4S1A.0e05246cbb277fae478b02d7a69a35a0a5aa87d0; LPVisitorID=cqi0hLm4Qni8j19UrvxVzw\r\n

Connection: keep-alive\r\n

\r\n

[Full request URI [truncated]: <http://va.v.liveperson.net/api/js/15299416?sid=1iUVMU0oSxOX-ZndUW4S1A.0e05246cbb277fae478b02d7a69a35a0a5aa87d0&cb=lpCb97929x53223&t=sp&ts=1466335981953&pid=7467656342&tid=25825>

[HTTP request 1/21]

[Response in frame: 5285]

[Next request in frame: 5473]

Classification(Cont...)

https rule classification,

show datapath session dpi output.

```
10.15.100.110 10.1.3.77 6 49260 443 0/0 0 0 0 tunnel 16 3 11 1656
790bb ca3 1 2 none aruba (6145) 644/0 FC
00:00:00:00:00:00 52
```

```
10.1.3.77 10.15.100.110 6 443 49260 0/0 0 0 0 tunnel 16 3 11 4714
8144f 0 0 2 none aruba (6145) 0/0 F
```

▸ Frame 19756: 701 bytes on wire (5608 bits), 701 bytes captured (5608 bits) on interface 0

▸ Ethernet II, Src: ArubaNet_13:55:c0 (00:1a:1e:13:55:c0), Dst: IntelCor_71:1f:44 (00:1e:65:71:1f:44)

▸ Internet Protocol Version 4, Src: 10.1.3.77, Dst: 10.15.100.110

▸ Transmission Control Protocol, Src Port: 443 (443), Dst Port: 49260 (49260), Seq: 1087, Ack: 213, Len: 647

▸ [2 Reassembled TCP Segments (1316 bytes): #19755(1016), #19756(300)]

▲ Secure Sockets Layer

▲ TLSv1.2 Record Layer: Handshake Protocol: Certificate

Content Type: Handshake (22)

Version: TLS 1.2 (0x0303)

Length: 1311

▲ Handshake Protocol: Certificate

Handshake Type: Certificate (11)

Length: 1307

Certificates Length: 1304

▲ Certificates (1304 bytes)

Certificate Length: 1301

▲ Certificate: 30820511308203f9a00302010202106e32489d18b6bd7032... (id-at-commonName=ctg-internal.arubanetworks.com,id-at-organizationalUnitName=TAC,id-at-organizationName=Aruba Networks, Inc.,id-at-local

▸ signedCertificate

▸ algorithmIdentifier (sha256WithRSAEncryption)

Padding: 0

encrypted: 1e7875624c2e62ff6fbc5e6e9615de88789c56566f772f6a...

▸ Secure Sockets Layer

Classification(Cont...)

URI rule usecase is, if we want apply bandwidth contract on particular uri on an app/website.

```
(PAVAN-MN-7220) #show dpi custom-app idle
```

Custom Application Detailed Output

Rule ID	Custom Name	Protocol	Hostname	CommonName	Referrer	Uri
-----	-----	-----	-----	-----	-----	---
1	idle	http	idlebrain.com	--	--	/download/index.html

```
(PAVAN-MN-7220) #
```

```
(PAVAN-MN-7220) #show dpi application custom-app idle
```

Custom Applications

Name	App ID	App Category	Default Ports	User-Defined AppID	Applied
----	-----	-----	-----	-----	-----
idle	6147	web	tcp 80,443	3	0

```
(PAVAN-MN-7220) #
```

Classification(Cont...)

```
10.15.100.110 184.107.210.194 6 49644 80 0/0 0 0 1 tunnel 17 24 1 41
123d1 ca3 1401 1 none idle (6147 ) 644/0 C
00:00:00:00:00:00 48

184.107.210.194 10.15.100.110 6 80 49644 0/0 0 0 0 tunnel 17 25 1 52
55be2 0 400 1 none idle (6147 ) 0/0
00:00:00:00:00:00 48
```

```
▶ Frame 1448: 404 bytes on wire (3232 bits), 404 bytes captured (3232 bits) on interface 0
▶ Ethernet II, Src: IntelCor_71:1f:44 (00:1e:65:71:1f:44), Dst: ArubaNet_01:b6:d8 (00:1a:1e:01:b6:d8)
▶ Internet Protocol Version 4, Src: 10.15.100.110, Dst: 184.107.210.194
▶ Transmission Control Protocol, Src Port: 49644 (49644), Dst Port: 80 (80), Seq: 593, Ack: 56000, Len: 350
▲ Hypertext Transfer Protocol
  ▲ GET /download/index.html HTTP/1.1\r\n
    ▶ [Expert Info (Chat/Sequence): GET /download/index.html HTTP/1.1\r\n]
      Request Method: GET
      Request URI: /download/index.html
      Request Version: HTTP/1.1
      Host: www.idlebrain.com\r\n
      User-Agent: Mozilla/5.0 (Windows NT 6.1; rv:47.0) Gecko/20100101 Firefox/47.0\r\n
      Accept: text/html,application/xhtml+xml,application/xml;q=0.9,*/*;q=0.8\r\n
      Accept-Language: en-US,en;q=0.5\r\n
      Accept-Encoding: gzip, deflate\r\n
      Referer: http://www.idlebrain.com/index1.html\r\n
      Connection: keep-alive\r\n
      \r\n
      [Full request URI: http://www.idlebrain.com/download/index.html]
      [HTTP request 3/4]
      [Prev request in frame: 688]
      [Response in frame: 1550]
      [Next request in frame: 1551]
```

Classification(Cont...)

- **Proto bundle activation.**
- Few apps(`license`, `ndtv-test`,`pavan`,`internalaruba`) added as part of this bundle. Respective traffic will get classify when new app signatures matched after bundle activation.

```
(PAVAN-SCM-21) [mynode] #copy scp: 10.20.22.120 anupama /tftboot/pavan_pbundle_54417.txt flash:
pavan_pbundle_54417.txt
```

Password:*****

```
Press 'q' to abort.
```

Secure File Copy:.....

```
(PAVAN-SCM-21) [mynode] #
```

```
(PAVAN-SCM-21) [mynode] #change-config-node /md
```

```
(PAVAN-SCM-21) [md] #
```

```
(PAVAN-SCM-21) [md] #
```

```
(PAVAN-SCM-21) [md] #configure t
```

```
Enter Configuration commands, one per line. End with CNTL/Z
```

```
(PAVAN-SCM-21) [md] (config) #dpi proto-bundle activate pavan pbundle 54417.txt
```

[illegible]

Classification(Cont...)

→ New apps added in MD after proto bundle activation once config successful.

```
(PAVAN-MN-7220) #show running-config | include proto
```

Building Configuration...

```
dpi protobundle activate pavan_pbundle_54417.txt
```

(PAVAN-MN-7220) #

```
(PAVAN-MN-7220) #show dpi application all | include 300
```

flurry	2300	web	tcp 80,443	0	
learninganalytics	3003	web	tcp 80,443	0	
license	3007	web	tcp 80,443	0	<<<<<<<<<<<<<<<<<<
ndtv-test	3009	web		0	<<<<<<<<<<<<<<<<<<
pavan	3006	web	tcp 80,443	0	<<<<<<<<<<<<<<<<<<
pearsonvue	3002	web		0	
youtubeeeducation	3005	web	tcp 80	0	

(PAVAN-MN-7220) #

```
(PAVAN-MN-7220) #show dpi application all | include 3010
```

```
internalaruba      3010    web          tcp 80,443        0    <<<<<<<<<<<<<<<<
```

(PAVAN-MN-7220) #

(PAVAN-MN-7220) #

Logs

proto bundle activation,

Logs from MM,

```
Jun 19 06:35:13 :391006: <DEBUG> |appRF| Validated file name /flash/config/pavan_pbundle_55457.txt ret is 0  
validate_protobundle appRF_config.c:2372
```

```
Jun 19 06:35:14 :391006: <DEBUG> |appRF| Decrypted file is dpi_pdb_base64.txt validate_protobundle  
appRF_config.c:2409
```

```
Jun 19 06:35:14 :391006: <DEBUG> |appRF| Decrypted file is dpi_pdb_base64.txt decodeInstallProtobundle  
appRF_config.c:2423
```

```
Jun 19 06:35:14 :391006: <DEBUG> |appRF| Decoded file successful dpi_pdb_base64.txt  
decodeInstallProtobundle appRF_config.c:2433
```

Logs from MD,proto bundle activation

```
Jun 19 07:35:23 appRF[3705]: cmd is rsync --address=10.15.100.50 -a  
10.15.101.21::apprf/pavan_pbundle_55457.txt /flash/folder_appRF/pavan_pbundle_55457.txt :line 297 Status is  
0 Local filename is /flash/folder_appRF/pavan_pbundle_55457.txt
```

```
Jun 19 07:35:30 :391006: <DEBUG> |appRF| Validated file name /flash/folder_appRF/pavan_pbundle_55457.txt ret  
is 0 validate_protobundle appRF_config.c:2372
```

```
Jun 19 07:35:34 :391006: <DEBUG> |appRF| Decrypted file is dpi_pdb_base64.txt validate_protobundle  
appRF_config.c:2409
```

```
Jun 19 07:35:34 :391006: <DEBUG> |appRF| Decrypted file is dpi_pdb_base64.txt decodeInstallProtobundle  
appRF_config.c:2423
```

```
Jun 19 07:35:35 :391006: <DEBUG> |appRF| Decoded file successful dpi_pdb_base64.txt  
decodeInstallProtobundle appRF_config.c:2433
```

UI snapshots

Configuration – Roles & Policies -- Applications

Managed Network

Dashboard

Configuration

WLANs

Roles & Policies

Access Points

AP Groups

Authentication

Services

Interfaces

Controllers

System

Tasks

Roles Policies Applications

> Per-Application Limits

▼ Custom Application

Custom Application						
NAME	PROTOCOL	CATEGORY	SERVER NAME	URI	REFER NAME	COMMON NAME
aruba	HTTP & HTTPS	aruba	arubanetworks.com,arubanet...	/solutions	arubanetworks	arubanetworks.com
great	HTTP	web	greatandhra.com	/reviews	--	--
idle	HTTP	web	idlebrain.com	/download/index.html	--	--

+

> Application Visibility

UI snapshots

Custom app config in brief.

Managed Network

Dashboard

Configuration

WLANs

Roles & Policies

Access Points

AP Groups

Authentication

Services

Interfaces

Controllers

System

Tasks

Roles

Policies

Applications

Custom Application > aruba

Name:

aruba

Application id:

1

Category:

aruba

Server name:

SERVER NAME	URI
arubanetworks.com	--
arubanetworks.com	/solutions
+	

Referer name:

REFERER NAME
arubanetworks
+

Common name:

COMMON NAME
arubanetworks.com

UI snapshots

Creation of new custom app. Click on the + in custom app. Click on the + button to check the custom app category.

Roles

Policies

Applications

Custom Application

Custom Application

NAME	PROTOCOL	CATEGORY	SERVER NAME	URI	REFER NAME	COMMON NAME
aruba	HTTP & HTTPS	aruba	arubanetworks.com,arubanet...	/solutions	arubanetworks	arubanetworks.com
great	HTTP	web	greatandhra.com	/reviews	--	--
idle	HTTP	web	idlebrain.com	/download/index.html	--	--

+

Custom Application

Name:

Application id:

Category:

-None-

pavan

aruba

+

UI snapshots

Click on + button to create custom app category. Click on the check boxes of Applications to map to the custom apps to the custom app category.

The screenshot shows a web application interface with a modal dialog titled "Application Categories".

Background Interface:

- Navigation tabs: Roles, Policies, Applications (selected).
- Section: Custom Application
- Fields: Name:, Application id:, Category: (with a blue + button), Server name:

Application Categories Dialog:

NAME	APPLICATIONS
pavan	0
aruba	1

Below the table is a blue + button.

Application Categories > aruba

Form fields:

- Name: aruba
- Category id: 1
- Applications: ☒ Aruba, ☐ Great, ☐ Idle

Buttons: Cancel, Submit

Logging and debugging

→Enable logging level license & Commands to capture for debugging an issue.

From MM and MD,

```
logging level debugging system process apprf
```

```
show log system all | include appRF
```

```
show log all | include appRF
```

```
tar logs tech-support
```

From MM,

```
Show dpi custom-app all
```

```
show dpi custom-app <appname>
```

```
show dpi application category user-defined all
```

From MD,

```
Show dpi custom-app all
```

```
show dpi custom-app <appname>
```

```
show dpi application custom-app all
```

```
show dpi application custom-app <appname>
```

```
show dpi application category user-defined all
```

```
show dpi application category user-defined <category-name>
```

Q&A

Thank You